

# Monthly Director's Report to

## Board of Social Services



February 2019

Submitted by:  
Jerrie McFalls, Director

- ~ The North Carolina General Assembly is back in session. Bills have been filed in both the House and the Senate regarding Medicaid expansion. At this time no bills have been filed specific to DSS.
- ~ 2019-2020 - N.C. General Assembly Social Services Consortium Legislative Priorities have been established by NCACDSS. A copy is enclosed for your use when the opportunity presents with our local legislators.
- ~ On January 29, 2019 HCDSS received notice that we are one of 30 counties to be included in the first year of Medicaid Eligibility Determination Audits (MEDA). 200 cases will be pulled, 20 cases per month for 10 months. Emily Clark, a Medicaid Quality Assurance Analyst from the Division of Health Benefits (DHB) will meet with us on February 21<sup>st</sup> to discuss the specifics of this audit and the other Medicaid audits that are conducted throughout the year. We expect the first round of the audit will be for February 2019 conducted in March 2019.
- ~ The Snowden Company, LLC offers professional liability insurance for Medicaid eligibility determinations. Several NC Departments of Social Services have purchased this insurance since the amendment to the NC Statute passed in 2017 that requires counties to reimburse for Medicaid determination errors. We believe we should apply for a proposal of the cost to purchase this insurance.
- ~ Discussion continues between NCACDSS and DHHS regarding the accuracy of data as it relates to the performance measures established in the State/County MOU. Although there is an acknowledgement that the reports in CSDW (Data Warehouse) are not correct for several programs, there is not information available on how this will be resolved.
- ~ Effective March 1, 2019 our Child Support Team will be under the administration of Kevin Marino and management of the adult services program manager. The current program manager has resigned, and the new program manager will assume management of child support in addition to the two adult services teams.

**Employees of the Month:** The February Employees of the Month list is enclosed.