

Henderson County Board of Social Services

November 19th, 2024, Regular Meeting Minutes

A. Call to Order

The Henderson County Board of Social Services meeting was called to order by Chair Simpson at 12:06 pm.

Board Members Present	Josh Simpson, Member Melinda Lowrance, Member Stephen Gwaltney, Member Amy Holt, Member
Staff Leadership Present	Lorie Horne, Secretary to the Board/Director Debra Dunn, Deputy Director Melissa Novack, Finance Officer Debby Freeman, Economic Services Program Administrator Candice Fowler, Administrative Assistant/Board Clerk
Guest	None

B. Public Input

None

C. Adjustments to the Agenda

None

D. Approval of Minutes

Mr. Gwaltney moved to approve the October 15th, 2024, minutes, Mrs. Lowrance seconded. The October meeting minutes were approved.

E. Reports

Director's Monthly Report (Attachment I)

Questions Only

Mrs. Lowrance asked if the agency was still working at the one stop shop for FEMA and other relief agencies. Director Horne stated that the agency still has a table set up and staff are there daily. Director Horne let the board know that the agency hosted an ACF meeting with many surrounding impacted counties attending virtually. The meeting was intended to share experiences, successes and challenges since Hurricane Helene. Staff felt that the meeting was a positive experience. Mrs. Lowrance asked how staff have been doing since the hurricane with the added work hours and stress. Director Horne stated that the feedback from the County Wellness clinic was positive, and staff have utilized the resources the county has provided.

November Employees of the Month (Attachment II)

Questions only

None

November Program Administrator's Report (Attachment IV)

Questions only

Mrs. Lowrance asked what contributed to the rise in the SA In-home numbers. Mrs. Dunn let her know that the curve is going up like it has continued to do. Director Horne stated that as we do not have a waitlist anymore our numbers have gone up. Director Horne reminded the board about the Henderson County Toy Run; it will be November 23rd starting at North Henderson.

October 2023- October 2024 Statistical Report (Attachment III)

Questions only

None

Chair Simpson asked if the FNS numbers were driven up because of D-SNAP. Director Horne let the board know that the D-SNAP numbers were added to the normal numbers for the month.

Financial Report October 2024 (Attachment V)

None

G. Old Business

DSS Staffing Update

Director Horne stated that there are currently 9 vacancies with one prospective candidate. Mrs. Lowrance asked if the candidate would be an internal move. Director Horne stated that it is an external applicant and if they accept we will have 8 vacancies.

H. New Business

Helene Recovery Update

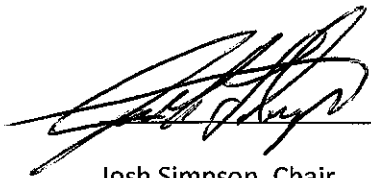
Chair Simpson asked how D-SNAP went.

Director Horne stated that staff did a really great job. D-SNAP was an amazing opportunity, but it was tough with all the hours, the number of people coming through and all the challenges that came along with it; all the while everyone working had their own challenges from the Hurricane. Mr. Gwaltney asked if there was discussion about extending D-SNAP. Director Horne stated that a few surrounding counties extended until the next day. After talking with the County Manager and various staff members, the agency decided not to extend D-SNAP. Director Horne expressed that the agency staff worked many hours, some staff worked until 9 pm every day until all apps were keyed. Mr. Gwaltney asked if staff have been taking time off after D-SNAP. Director Horne stated that staff have taken time off since D-SNAP ended.

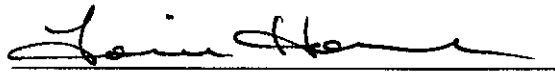
Mrs. Lowrance asked if there were any people still looking for housing after the hurricane. Director Horne stated that the agency helped facilitate a few placements of the last few people at the shelter.

I. Adjournment

Chair Simpson adjourned the meeting at 12:41 p.m.


Josh Simpson, Chair

12/17/24
Date


Lorie Horne, Secretary to the Board Date

Attachments:

- I. Director's Report –November 2024
- II. November Employees of the Month
- III. Statistical Report – November 2024
- IV. Program Administrators' Report –November 2024
- V. Financial Report – November 2024