

HENDERSON COUNTY BOARD OF SOCIAL SERVICES
MINUTES OF February 19, 2019 MEETING

The Henderson County Board of Social Services conducted their regular monthly meeting on Tuesday, February 19th, 2019 at 12:00 PM in the North Conference Room (C2140) of the Human Services Building. Present from the Board were Chair Dr. Jennifer Hensley, Vice-Chair Penny Summey and Melinda Lowrance. Present from the DSS staff were Jerrie McFalls (Director), Kevin Marino (Social Work Program Administrator), Sandy Morgan (Economic Services Program Administrator), Karen Vale (Clerk for the Board). Guests present include Amanda Vanderoef and Catherine Beaver from Adult Services Unit 1 and Pam Suber from the Family Resource Unit.

Call to Order: The meeting was called to order at 12:02 PM by Chair Hensley.

Public Input: None

Adjustments to the Agenda: None

Approval of Minutes: Chair Hensley asked for any changes to the minutes, none were requested. Mrs. Lowrance made a motion to approve the minutes as submitted, Vice-Chair Summey seconded the motion. All present were in favor and the motion passed.

Board Education: Mr. Marino introduced Adult Services Social Work Supervisor Amanda Vanderoef and Adult Services Social Worker Catherine Beaver. They presented information on adult protective service mandates, procedures and reviewed the indicators of abuse, neglect and exploitation (**Attachments I and II**). Mrs. Vanderoef and Mrs. Beaver excused themselves from the meeting at the completion of their presentation.

Directors Report (Attachment III): Director McFalls highlighted bullet #4 on her report regarding the Snowden Company LLC offer of liability insurance for Medicaid eligibility determinations. Mr. Maxey has put together basic information for the company to secure a quote on the insurance costs. No decision has been made regarding the purchase of this coverage, Director McFalls will update the board as needed during this process. Any cost would have to be added into the FY 19-20 budget. Director McFalls also shared that NCACDSS is trying to have legislation enacted that would amend the amount each county has to pay back to a percentage of the full amount instead of the full amount as the current law reads. Chair Hensley asked about the services provided by the Snowden Company, Director McFalls stated that this is a liability policy only, Snowden would only administer the policy. If an error is found by the contracting vendor, HC DSS would have five days to submit a rebuttal; which may or may not be accepted. Once our error rate has been determined, it will stand for two years.

For the county single audit, proposals are being accepted at the County Manager's office for completion of this year's audit. The firm of Martin Starnes has completed the single audit for the last several years, but the HC Commissioners have decided to solicit bids for this year's process.

Vice Chair Summey made a motion to support HC DSS actions to secure a quote for liability insurance from the Snowden Company LLC and then decide on whether to purchase the insurance. Mrs. Lowrance seconded the motion, all board members present were in favor and the motion carried.

Old Business:

- **DSS Board Presentation to the HC Commissioners:** The request for board action has been submitted to the County Managers office to update the commissioners on the Duke Endowment Grant and Family Centered Treatment. Chair Hensley, Program Administrator Marino, and SPARC Director Jackie Latek will be the presenters. Chair Hensley suggested power point slides be created to assist the commissioners and attendees understand the program. Mr. Marino agreed and will work with SPARC to create a few slides for inclusion. Director McFalls will contact Assistant County Manager Amy Brantley to update her as to our additions; and the updated RBA will be submitted by the deadline. Vice-Chair Summey asked about the impact the program is making with our clients, Mr. Marino responded that seven out of the nine children taking part in the program are residing with their family instead of foster care or pursuing termination of parental rights orders. The staff with the Duke Endowment feels good about our progress in the program.

New Business:

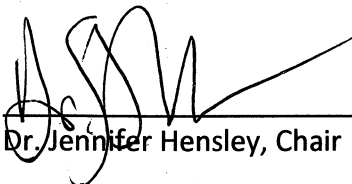
- **Pam Suber – Introduction to DSS Board:** Vice Chair Penny Summey introduced DSS staff member Pam Suber. Pam has been with DSS for over 15 years as a Community Support Services Technician in the Family Resource Unit, under the supervision of Tina Morgan. Pam shared that she had completed her Bachelor's degree in Social Work through Mars Hill University in December and was eager to see where her career would take her. Pam has a love for the foster parent licensing program and can see herself working in that job someday. She was grateful to the support she received from DSS as she pursued this goal.

Mrs. Lowrance made a motion to go into closed session pursuant to NCGS § 143.318.11(a)(6). Mrs. Morgan and Ms. Suber excused themselves from the meeting. Vice-Chair Summey seconded the motion, all present were in favor and the meeting moved into closed session.

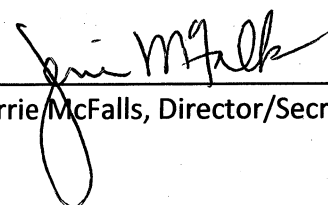
The meeting moved back into open session on a motion from Mrs. Lowrance, seconded by Vice-Chair Summey.

Mrs. Lowrance asked for suggestions on who to contact regarding the homeless population in Henderson County, she is seeing requests from NAACP member about where to refer citizens. Director McFalls suggested the Mission on 7th Avenue, they often have beds available. Mrs. Lowrance is also welcome to attend the Homeless Coalition meeting on the 3rd Thursday of every month, where discussion is held about the area population and avenues for resolution.

Next Meeting and Adjournment: Chair Hensley reminded the board that the next meeting is scheduled for Tuesday, March 19th, 2019 at 12:00 PM. Vice-Chair Summey made a motion to adjourn the meeting, Mrs. Lowrance seconded the motion. All present were in favor, the motion passed, and the meeting was adjourned at 1:46 PM.



Dr. Jennifer Hensley, Chair



Jerrie McFalls, Director/Secretary to the Board

Attachments:

- I. Adult Protective Services Pamphlet
- II. Guide for Reporting Abuse, Neglect, and Exploitation of Older Adults and Adults with a Disability
- III. Director's Report (February 2019)
- IV. 2019-2019 – N.C. General Assembly Social Services Consortium Legislative Priorities
- V. Employees of the Month (February 2019)
- VI. Statistical Report (January 2018 – January 2019)
- VII. Program Administrators Report (January 2019)
- VIII. Family Centered Recovery Update (March 2019)
- IX. Medicaid Changes – Session Law 2017-57
- X. FY18-19 6-Month YTD Report dated 1/15/19