

Monthly Director's Report to Board of Social Services



September 2017

Submitted by:
Jerrie McFalls, Director

- ~ On August 18, 2017 we trained line supervisors on EEOC issues and had an Appreciation Celebration for them. Kevin Marino led the training with input from Sandy Morgan. Kevin and Sandy attended EEOC training and brought back the information.
- ~ On August 21st agency staff were given the opportunity to observe the eclipse outside the building. Staff was appreciative of this opportunity.
- ~ I have been working with Amy Brantley, Assistant County Manager, on improved space for our Child Support Unit to conduct client interviews on their pre-trial dates. Six Child Support Agents interview between 150 and 200 clients in one day each month prior to Child Support Court with a goal of reaching pre-trial agreements. We are trying to identify a space that supports confidentiality and allows for several people to attend each individual conference.
- ~ The CQI (Continuous Quality Improvement) Position for child welfare has been approved by OSHR (Office of State Human Resources) and is ready for posting.
- ~ I am working with Income Maintenance Supervisors and others on a restructuring of our Income Maintenance section with a goal of providing more support to front line supervisors and staff. Our plan would involve rewriting vacant positions to help meet current needs.
- ~ We currently have 18 staff approved for FMLA (Family Medical Leave Act); the majority is on an intermittent basis, but several staff has approval for full FMLA. This constitutes 10.17% of the current staff. Additionally, four staff members have approval for two separate events that are running concurrently for a total of 22 approved events for DSS. There are currently nine vacancies at HC DSS.

Employees of the Month: The September Employees of the Month list is attached.