



Tropical Storm Helene

DISASTER

ASSISTANCE

ASSISTANCE NOW

We can help immediately after the storm.

- Provide survivors with information about their rights
- Answer questions about insurance and claims
- Advocate for people when they are applying for recovery fund assistance and appealing decisions

Benefits Appeals/ FEMA

- Access assistance
- Appeal decisions
- Recoupment

Find
More
Online



LONG-TERM SUPPORT

Housing

Homeowners: Assistance with insurance policies, recovery appeals, proving property ownership, avoiding foreclosure and mortgage issues, providing information on rights, and more.

Renters: Recovery appeals, evictions, lease terminations, landlord/tenant disputes, understanding renters rights and insurance policies, providing additional legal help during disaster recovery, and more.

Assist Long-Term Recovery Groups

- 501(c)(3) non-profit incorporation
- Provide general guidance to groups navigating the disaster relief ecosystem

Support Victims of Fraud

- Resources and assistance to avoid fraud
- Help fraud victims file a claim

Self-Help Resource Library

Check out the resource library on Legal Aid's website at legallaidnc.org/disaster that includes 50+ videos with information on a range of disaster topics including replacing lost documents, Disaster Unemployment Assistance, property taxes, and more.

Call the LANC Helpline: (866) 219-5262

Visit the Disaster Relief Project homepage: www.legallaidnc.org/disaster



LEGAL AID
OF NORTH CAROLINA

Tormenta Tropical Helene

ASISTENCIA POR DESASTRE

ASISTENCIA AHORA

Podemos ayudar inmediatamente después de una tormenta.

- Proporcionar sobrevivientes con información sobre sus derechos
- Responder preguntas sobre seguros y reclamos
- Defender a las personas cuando solicitan asistencia del fondo de recuperación y en apelar decisiones.

Apelaciones de Beneficios/FEMA

- Acceder asistencia
- Apelar decisiones
- Compensación

Más
información
en línea



SOPORTE A LARGO PLAZO

Vivienda

Propietarios: Asistencia con pólizas de seguros, apelaciones de recuperación, comprobando la propiedad después de un desastre natural, evitando problemas de hipoteca y ejecución hipotecaria, proporcionar información sobre derechos y más.

Inquilinos: Apelaciones de recuperación, desalojos, terminaciones de contrato, disputas entre propietarios e inquilinos, comprendiendo los derechos de los inquilinos y las pólizas de seguro, proporcionar asistencia legal adicional durante la recuperación ante desastres, y más.

Ayudar a los Grupos de Recuperación a Largo Plazo

- 501 (c)(3) incorporación sin fines de lucro
- Proporcionar asistencia a los grupos que navegan por el ecosistema de ayuda en casos de desastre.

Apoyo a Las Víctimas de Fraude

- Recursos y asistencia para evitar fraude después de un desastre.
- Ayudar a las víctimas de fraude de contratistas a presentar una reclamación.

Biblioteca de Recursos de Autoayuda

Visite la biblioteca de recursos en el sitio web de Ayuda Legal en legalaiddnc.org/disaster que incluye 50+ videos con información sobre una variedad de temas sobre desastres, incluyendo el reemplazo de documentos perdidos, asistencia de desempleo por desastre, impuestos de la propiedad, y más.

Llame a la línea de ayuda de LANC: (866) 219-5262

Visite la página de inicio del Proyecto de Alivio en Casos de Desastre: www.legalaiddnc.org/disaster

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HELENE RECOVERY RESOURCES

Apply for FEMA Benefits

- Call **1-800-621-3362**
- Visit **www.DisasterAssistance.gov**
- Download the FEMA app
- The deadline to apply is **November 27th, 2024**



Tips on Applying for FEMA Aid:

1. One of the questions that FEMA will ask when you register is “Do You Have Emergency Needs”? This means during your evacuation or since staying at home during the disaster, do you need help with Gas, Medication, Food (meals, water, had no power and everything spoils), Shelter (you are staying with friends, family or in a hotel); Clothing; or Durable Medical Equipment (oxygen, walkers, cane, glasses, all major equipment, etc). If this is true, say “YES” to this question. That will result in your receiving Displacement / Critical Needs Assistance, which is \$750.
2. When asked if your home is/was accessible, answer “NO” if there was debris, tree branches, continued flooding, loss of power, damage or destruction that prevented you from staying there after Helene. This question is asking whether you can stay at your home or apartment and will trigger the ability for you to receive assistance to pay for hotels or provide funding to use while you stay with family or friends.
3. When asked if utilities are out, say “YES” if you incurred costs due to a utility outage, even if your utilities have since been turned back on. This allows you to receive reimbursement for costs such as generator fuel or motel expenses.
4. When asked “Are you willing to relocate” say “YES” if you cannot live in your home due to damage, loss of power, etc. This question means you are willing to stay in a hotel or apartment temporarily, and triggers that funding for you. It is not asking if you are willing to move away from your home permanently.
5. If you bought or buy a generator, FEMA will reimburse you up to \$629, but you must submit the receipt. If you bought a chainsaw, FEMA will reimburse you up to \$219. Again, you need to provide the receipt. Save your receipts.

Apply for Disaster Unemployment Assistance

- **www.des.nc.gov**
- Call **919-629-3857 (English)** and **919-276-5698 (Spanish)**
- The deadline to apply is **December 2, 2024**



Disaster Unemployment Assistance (DUA)

DUA is a federal unemployment program that provides temporary payments for people who, as a direct result of Hurricane Helene:

- No longer have the job that provided their primary source of income.
- Are unable to reach their place of unemployment.
- Cannot work because of an injury caused by the storm.
- Were unable to begin employment or self-employment due to the storm.
- Have become the major supplier of household income due to a storm-related death of the previous major supplier of household income.

