PUBLIC INPUT SIGN UP SHEET

PUBLIC INPUT SHALL BE LIMITED TO THREE (3) MINUTES PER PERSON.

EACH PERSON SHOULD:

- (1) STATE YOUR NAME
- (2) IN WHAT AREA OF THE COUNTY YOU LIVE
- (3) SPEAK IN A CLEAR AND COURTEOUS MANNER.

Please	Print: NAME 11/DAN AMES	ADDRESS FLETCHER	LEGAL ISSUE
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HENDERSON COUNTY TAX COLLECTOR

200 North Grove Street, Suite 66 Hendersonville, NC 28792 PH: (828) 697-5595 FAX: (828) 698-6153

March 13, 2006

Henderson County Board of Commissioners 100 N. King Street Hendersonville, NC 28792

Re: Tax Collector's Report to Commissioners – 03/15/06 Meeting

Please find outlined below collections information through March 10th for the new 2005 bills mailed out on August 31st, as well as vehicle bills.

Annual Bills G01 Only:

Motor Vehicle Bills G01 Only:

2005 Total Charge: \$3,520,055.67 \$43,573,244.32 2005 Total Charge: Payments & Releases: 2,465,171.32 Payments & Releases: 41,084,072.03 Unpaid Taxes: 1,053,755.53 Unpaid Taxes: 2,486,942.12 Percentage collected: 70.06% Percentage collected: 94.29% (1/01/05 - 3/10/06)(1/01/05 - 3/10/06)

Fire Districts All Bills

2005 Total Charge: \$4,931,452.53

Payments & Releases: 4,510,250.58 Unpaid Taxes: 420,835.57

Percentage collected: 91.67%

(1/01/05 - 3/10/06)

Respectfully submitted,

Terry F. Lyda,

Henderson County Tax Collector

MEMORANDUM

To:

Bill

From:

Amy

Subject:

Nominations Summary

Date:

March 14, 2006

Nominations

1. Cemetery Advisory Committee – 1 vac.

The Committee would like to recommend Leon Pace, who has filled out an application since the agenda packets were prepared.

2. Child Fatality Prevention Team -1 vac.

Applications on file:

Position #3 – Parent of child who died before their 18th birthday - None

3. Hendersonville City Zoning Board of Adjustment – 1 vac.

Applications on file:

None

4. Juvenile Crime Prevention Council – 4 vac.

Applications on file:

Position #4 – District Attorney
Position #6 - Director of MH, DD
Position #9 – Substance Abuse Professional
Position #14 – Chief District Court Judge
None

5. Mountain Area Workforce Development Board – 1 vac.

Applications on file: Albert Henry, Richard Sheldrick, John Thornton

6. Nursing/Adult Care Home Community Advisory Committee – 7 vac.

No action required. Terms expire later in 2006.

7. Solid Waste Advisory Committee – 2 vac.

Applications on file: James Hemphill, Richard Stewart, Kenneth Cobb

8. WCCA Board of Directors – 1 vac.

Currently serving and wishing to continue:

Position #2 – Madeline Royes

REQUEST FOR BOARD ACTION

HENDERSON COUNTY BOARD OF COMMISSIONERS

MEETING DATE:

March 15, 2006

SUBJECT:

CLOSED SESSION

The Board is requested to go into Closed Session for the following reasons:

- 1. Pursuant to N.C. Gen. Stat. § 143-318.11(a)(3), to consult with an attorney employed or retained by the public body in order to preserve the attorney-client privilege between the attorney and the public body.
- 2. Pursuant to N.C. Gen. Stat. § 143-318.11(a)(5), to establish, or to instruct the public body's staff or negotiating agents concerning the position to be taken by or on behalf of the public body in negotiating (I) the price and other material terms of a contract or proposed contract for the acquisition of real property by purchase, option, exchange or lease.

Suggested Motion:

I move that the Board go into closed session to consult with an attorney and to discuss issues of property acquisition cost, both as outlined in the Request for Board Action regarding a closed session for today's meeting.

ne 2006 national annual military of the 2006 national annual annu

May 15–17, 2006 Memphis, Tennessee Memphis Marriott Downtown

PREVENTION &
INTERVENTION:
A COMPREHENSIVE
JURISDICTION-WIDE
APPROACH TO SOLVING
A DRUG CRISIS!







LAW ENFURCEMENT Law Enforcement Interdiction & Strategy

Meth Legislation & Funding Initiatives

Identifying Meth Innovation Trends cc: Bolin

Meth and Children

Meth Treatment

Health Considerations

Well put together and very informative!

Audene Haynes, Washington County Anti-Drug Community Partnership

Chiefs of Police / Command Staffs

Heads of Police Narcotics Divisions

Substance Abuse Professionals Prevention Center Directors and Staff

Community Coalition Members
Health Professionals
Public Health Officials
Case Workers and Social
Workers

Youth Workers City Managers Elected Officials

... and anyone concerned with halting the spread of meth abuse!

colleague

Our nation faces a staggering new drug epidemic in the rise in popularity of Methamphetamine. From rural towns to big cities, meth labs are popping up in all 50 states. More than 12 million Americans have tried meth, and 1.5 million are regular users, according to federal estimates.

In order to address the meth epidemic, The Performance Institute is hosting **The 2006 National Summit on the Methamphetamine Epidemic**. This conference integrates the concerns of Law Enforcement and Social Services in tackling this dangerous drug problem.

According to a survey of 500 law-enforcement agencies in 45 states released last month by the National Association of Counties, 58% said meth is their biggest drug problem, compared with only 19% for cocaine, 17% for marijuana and 3% for heroin. The National Association of Counties also released a survey stating that 90% of sheriffs interviewed reported increases in meth-related arrests in their counties over the last three years.

Meth pre-cursor laws have proven largely effective at cutting down on the dangerous production of methamphetamine. However, despite the eradication of many clandestine laboratories meth users are growing in number each and every day. This is due in large part to the superlab production of meth abroad in Asia and Central America. Additionally, inter-state meth trafficking is on the rise due to a lack of central legislation on precursor laws. Learn about the international meth trade and how you can combat inter-state trafficking in your area.

Is your agency up-to-date on the most recent legislation, mandates and regulation dealing with methamphetamine use? Does your agency suffer from insufficient funding? Are you in need of cost saving measures to adequately maintain an antidrug and recovery force? How will you gather information on the future of the drug war, including a constantly evolving drug front? All of these questions and more will be answered at the Summit.

I hope you will join us as we bring together law enforcement agencies and social service providers on the federal, state and local levels to facilitate best practices on this emerging issue. Space is limited, so please register today at www.PerformanceWeb.org/MethAbuse or call 703-894-0481.

Sincerely,

Bergin VI L

Benjamin M. Brunjes

Director

Law Enforcement Development Center

DISCOVER THE
LATEST TRENDS
IN METH
MANUFACTURE,
INTERDICTION AND
TREATMENT

DAY ONE: MAY 15, 2006

8:00	Registration	
8:30	Keynote Panel: My Meth Experience	
9:30	Prevention Dialogue	
10:30	Break & Refreshments	
10:45	The Effectiveness of Drug Courts	
12:00	Lunch	
	Track A: Law Enforcement Interdiction & Strategy	Track B: Meth Treatment and Prevention
1:00	Developing a Meth Task Force	Myths Regarding Meth Addiction Treatment
2:00	Interstate Meth Trafficking	Case Study: Washington State's Approach to the Meth Problem
3:00	Break & Refreshments	
3:15	International Meth Trafficking	Preventing Meth Addiction: What Works and What Does Not
A-30	Adjourn	





"Thoughtful material and high-level, experienced presenters."

Peter Gallway, CADA-Sanata BarbaraPartnership

DAY TWO: MAY 16, 2006

8:00	Registration	
	Track (: Meth Legislation & Funding Initiatives	Track D: Health Considerations
8:30	A Review of Federal & State Meth Precursor Legislation	Medical Complications of Meth Abuse
9:30	Strategies & Funding to Enforce Meth Precursor Legislation	Safety Concerns for Health and Child Welfare Workers
10:30	Break & Refreshments	
10:45	Funding Initiatives for Anti-Meth Programs	Using Meth's Health Effects as a Deterrent: The Faces of Meth Approach
12:00	Lunch	
5	Track E: Identifying Meth Innovation Trends	Track F: Meth's Effect on Children and Families
1:00	Identifying the Newest Threats & Trends	Best Practices in Addressing the Needs of Drug-Endangered Children
2:00	The Evolution of the Meth Lab	Meth and the Child and Family Services Response
3:00	Break & Refreshments	
3:15	Identity Theft and Online Meth Concerns	Medical Response Protocols for Children at Meth Sites
4:30	Adjourn	

DAY THREE: MAY 17, 2006

8:00 Registration	
8:30 Workshop A: Narcotics Task Force	Workshop B: Identifying, Writing and Securing Grants
Training	Securing Granus
ፈ-3ô Adjourn	



້ເຂົ້າການ Panel: My Experiences with Meth

In order for law enforcement and social services to effectively identify, apprehend and treat meth abusers, it is important to understand the ins-and-outs of addiction. Listen as a panel of recovered meth addicts outline their experiences while under the influence of meth. Learn how and when they first encountered the drug, the lengths they would go to to obtain more meth, how they hid the addiction from those around them and how they were ultimately able to leave the drug behind. Understand the addiction in order to better prepare for those who are currently addicted.

Community Prevention Dialogue

Prevention tactics that have proven successful include statewide multidiscipline trainings, technical assistance, grants program, community involvement and education, ads and awareness campaigns. Dialogue with your peers from other states and/or functions on how to best prevent methamphetamine abuse in your jurisdiction. This dialogue will offer a rare opportunity for community and social policy leaders to discuss initiatives with their peers in the law enforcement community.

facilitated by Ian faigley and Ben Brunjes. The Performance Institute

The Effectiveness of Drug Courts

Cases of recidivism for drug offenders are extremely high. Drug courts begin with the basic premise that traditional criminal justice procedures such as arrests, incarcerations and fines are not enough to prevent future criminal acts by drug abusers. A drug court offers comprehensive supervision, drug testing, treatment services and immediate sanctions and incentives in an effort to deal with all aspects of drug addiction. Explore the effectiveness and applicability of the drug court model in your area to reduce addiction and drug-related crime.

Or. Karen Freeman-Wilson, National Association of Orug Fourt Frefessionals

Lünch

1:00 TRACK A: LAW ENFORCEMENT INTERDICTION & STRATEGY Developing a Meth Task Force

One of the most challenging aspects of the meth fight is regional collaboration. Your department must be able to work effectively with neighboring counties and cities while also utilizing state and Federal assistance. This process can be difficult due to issues of communication, jurisdiction and cooperation. San Bernardino County, CA and Riverside County, CA have a longstanding joint methamphetamine interdiction team. Learn how the joint team was formed, what difficulties they have faced over the years, and discover how to implement a similar project in your community.

TRACK B. METHAMPHETAMINE THEATMENT AND PREVENTION Myths and Facts Regarding Meth Addiction Treatment

The myths about meth treatment are extremely common, even amongst caregivers. One of the most harmful rumors is that it's almost impossible to kick the habit for good. Many agencies use this myth to cut their meth treatment budgets in favor of other drug treatment programs. This session will analyze new techniques and methods for battling meth addictions and dispel this dangerous myth about meth.

2:00 TRACK A: LAW ENEDROPMENT INTERDICTION & STRATEGY $Interstate\ Meth\ Trafficking$

Law restricting the sale of meth precursors, such as pseudo-ephedrine, have been very successful in their efforts to cut down on the number of mom-and-pop meth labs across the nation. However, due to differing legislation between states, interstate meth trafficking has exploded. While the meth production and abuse in central and western lowa has decreased dramatically, eastern lowa, with its Mississippi River border, has seen much less change. Learn why this is happening and how to prevent it from happening in your community.

Case Study: Washington's Approach to the Meth Problem

Washington has initiated a unique approach to eliminating meth abuse. Washington is one of the epicenters of the Meth crisis- reporting the third highest number of labs and drug chemical dump sites. The greater Yakima Valley is home to large scale drug trafficking organizations who distribute drugs throughout the US. Explore this evidence based model program for treatment and prevention, and learn how to implement some of their practices into your jurisdiction.

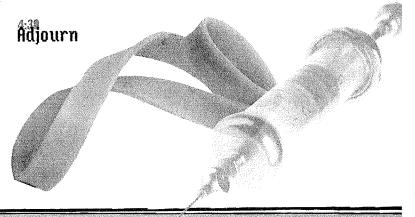
Break & Refreshments

3:15 TRACK A: LAW ENFORCEMENT INTERDICTION & STRATEGY International Meth Trafficking

While clandestine meth labs have taken the headlines in recent months, 85% of meth in the United States in produced abroad. To truly combat the growing meth epidemic the importation of foreign made meth must be stopped. Learn from international experts how they fought the importation of meth and the illegal trade of meth precursors. Discover how to identify and track the flow of international meth into your community.

Preventing Meth Addiction: What Works and What Does Not

This session will cover the most recent trends in methamphetamine prevention strategies from a number of jurisdictions. The overall success rates and costs of a variety of prevention techniques will be explored. Study trends in prevention methodologies and determine the best use for your prevention dollars. Establish best practices and guidelines for your jurisdiction.





Review of Federal & State Meth Precursor Legislation

To date, forty seven states have introduced legislation regarding meth, many of which aim to limit the chemicals needed for the production of meth. Review the impact these laws have had on meth production and abuse at the state level. Discover how these laws have effected your community and how proposed Federal legislation can further these efforts. Learn the ways in which these laws are changing the landscape for the years to come.

8:30 TRACK D: HEALTH CONSIDERATIONS Meth Abuse

There is a great deal of existing evidence on the short-term effects of methamphetamine abuse, and more research is being released on the long-term effects of meth abuse on the body and brain. Meth causes long lasting changes in brain chemistry, particularly in the neurotransmitter systems of the brain. Notably, these brain chemistry changes seem to impact cognitive abilities such as memory, judgment, reasoning and verbal learning. And these changes do not reverse themselves quickly. Study the effects of meth on an individual's physiology, and the eventual cost this has on state health budgets.

9:30 TRACK C: METH LEGISLATION & FUNDING INITIATIVES Strategies & Funding to Enforce Meth Precursor Legislation

The Federal government has invested more money in drug interdiction programs and is considering more restrictive national laws. The Office of National Drug Control Policy, the Drug Enforcement Administration and the US Justice Department have all increased their meth budgets. Study strategies to enforce precursor legislation. Identify funding sources to aid your efforts.

Safety Concerns for Health and Child Welfare Workers

Meth labs, violent patients and high rates of STDs all pose a serious risk to health care providers and child welfare workers. Study the methods in which workers can protect themselves from serious injury or disease in the case of a meth interdiction or lab clean-up. Study site safety for agencies other than law enforcement that are called upon to deal with a meth lab or a subject under the influence of meth.

Break & Refreshments

19:45 TRACK C: METH LEGISLATION & FUNDING INITIATIVES FUNDING INITIATIVES FUNDING INITIATIVES FUNDING INITIATIVES

Every narcotics program across the nation shares one major problem: funding. In order to best manage your community's narcotics programs, learn where to look for funding, how to measure results from funding you already have, how to report measured results, and to write effective grants which can fund anything from new chemical detections systems to extra squad cars and narcotics officers.

Jeff Barlow, The Hawthorn Institute

Using Meth's Health Effects as a Deterrent: The Faces of Meth Approach

Faces of Meth™ is a project of the Multnomah County Sheriff's Office in Oregon. This project began when a deputy put together mug shots of persons booked into the Detention Center. Deputy King also started interviewing people in custody to learn of their drug use, experiences with methamphetamine, how or if methamphetamine contributed to their criminality, and asked what they would tell young people about methamphetamine. These videos, photos and stories are then relayed to youths and communities. Examine this realistic effort at showing young people and communities the true face of meth, and the positive effect it can have in your community.

Lunch

1.00 track e. Dentifying METH INNOVATION TRENDS Trends

Meth abusers are as often as creative as they are desperate. Constantly changing their methods of use, import, trafficking, terminology and disposal makes it important for law enforcement officials to stay abreast of the most recent innovations. Gather information on the newest avenues of abuse and acquisition in order to identify tomorrow's threats today. Also, respond to innovative abusers by enhancing your understanding of the innovations made in Law Enforcement efforts to combat meth.

Best Practices in Addressing the Needs of Drug-Endangered Children

Innocent children are sometimes found in homes and other environments where methamphetamine and other illegal substances are produced. Around the country, Drug Endangered Children (DEC) programs have been developed to coordinate the efforts of law enforcement, medical services and child welfare workers to ensure that children found in these environments receive appropriate attention and care. Study the needs of this at-risk community and proven tactics to assist them.

The Evolution of Today's Meth Lab

As laws have taken effect restricting the sale of meth making materials, meth labs and meth producers have innovated new ways to create meth. Larger, stationary "Mom & Pop" laboratories, the norm in past years, have been replaced by smaller, moving clandestine operations. Law Enforcement officials have found tiny meth factories in Mountain Dew bottles, mobile labs in the trunks of cars and backs of trucks and have seen theft and industrial raiding increase. Meth addicts will do nearly anything to continue their high. Understand the transformation of meth labs in response to precursor legislation and the potential impact this can have.

may 16, 2006 continued

workshops may 17, 2006

Meth and the Child and Family Services Response

States have a variety of approaches on methamphetamine and its effects on children and family. Many states ask immediately for the termination of parental rights in a meth household. Others work hard in an attempt to keep the family together as they treat the methamphetamine user. Stimulate debate in your region on the most effective methods for approaching these difficult situations.

Break & Refreshments

Identity Theft and Online Meth Concerns

Over the past 5 years, identity theft has become an extremely important issue in the United States. Meth addicts will stop at nothing to obtain funding for more meth. In fact, a large percentage of identity theft crimes in 2005 had their roots in meth addiction. Study the process by which identities are stolen, the connection to identity theft and meth abuse and other online risks that are associated with meth.

3:15 TRACK F: METH'S EFFECT ON CHILDREN AND FAMILIES Medical Response Protocols for Children at Meth Sites

There are certain steps common to safe and effective response to many emergency situations. There are many factors at play in meth site response, making clear guidelines difficult. Many states have created their own protocols. The federal government has also created a protocol, though few states have as yet adopted it. Improve your response protocol for the treatment of children at a meth site through the examination of a variety of protocols.

Adjourn

Otilize Problem Oriented Policing Targeting Methamphetamine Production, Distribution and Use

- Discover how to use the four-step SARA problem-solving model in addressing problems of methamphetamine. Review how to identify the problem, conduct an in-depth analysis, implement a response while evaluating effectiveness and determine future needs.
- Identify key agencies to jointly respond in addressing the methamphetamine problem. Learn how to engage collaboratively as a community streamlining resources and providing effective outcomes.
- Examine successes of the Salt Lake City COPS (Community Oriented Policing Services) Methamphetamine Initiative's joint agency task force in addressing methamphetamine production, distribution and use.

Marjean Searcy, Project Coordinator, Salt Lake COPS Methamphetamine Initiative

Identifying, Writing and Securing Grants for Your Agency Consistent with Federal and State Guidelines

- Identify and learn the latest funding trends from all public and private grantmakers. Unearth the latest information from Federal and state programs, independent, operating, corporate and community foundations, individuals and corporations.
- · Discover fundamental elements of successful grant applications
- Gain valuable information on how to write winning grants. Master essential
 principles that are needed to craft a proposal that wins. Obtain knowledge
 of contents and characteristics of a successful proposal, the various factors
 to consider when writing a proposal and innovative grant writing tips and
 strategies.
- Learn grants management strategies
- Focus on programmatic and fiscal reporting requirements for federal programs, foundations and private funders. Identify grant application parameters and guidelines. Ensure funds are spent according to applicable laws and regulations.

Jeff Barlow, The Bowthern Institute

Hdjourn

"I learned a lot about precursor laws from around the US, along with many other things not typically taught in Narcotics classes."

Shawn Becker, Investigator, Canvon County Sheriff's Office

conference logistics

registration

Onsite Training

With an increasing emphasis being put on homeland security initiatives in government, the Institute offers a training program designed to implement the latest Presidential directives and NIMS guidelines from the Department of Homeland Security. Topics include: emergency management and response, threat assessment and mitigations, incident command, critical infrastructure protection, homeland security grants management, performance measures for homeland security programs, regional preparedness planning, and crossagency coordination and communication techniques.

For more information about on-site training options available to you, please contact Jonah Beckstead at 703-894-0481 or email him at Beckstead@PerformanceWeb.org.

Exhibiting and Sponsorship Information

To learn more about exhibit and sponsorship opportunities at Performance Institute educational seminars and conferences, please contact Jonah Beckstead Beckstead@performanceweb.org or at 703-894-0481.

Free Subscription to Institute Research:

The Performance Institute serves as the nation's leading repository of thoroughly researched, documented, catalogued and peer-reviewed "best practices" in a multitude of law enforcement management issue areas. Each month, the Institute publishes its research through a variety of e-mail publications. To subscribe to the Institute's newsletter on Law Enforcement Innovations, e-mail your complete contact information to: LawEnforcement@PerformanceWeb.org. For more information on the Institute's government programs and services, visit us on the Internet at www.PerformanceWeb.org.

Hotel Information

Memphis Marriott Downtown

250 North Main Street Memphis, Tennessee 38103 USA

Toll-Free: 1-888-557-8740 Fax: 1-901-526-1561 Sales: 1-901-527-7300

Tuition

Tuition for The 2006 National Summit on Methamphetamine Abuse

Conference: \$995.00

Conference & Workshop: \$1295.00

Group Discounts

Group discounts are available. For information about discounts for groups of three or more, please contact Jonah Beckstead at (703) 894-0481 or Beckstead@PerformanceWeb.org

CANCELLATIONS AND QUALITY ASSURANCE

The Performance Institute strives to provide you with the most productive and effective educational experience possible. If after completing the course you feel there is some way we can improve, please write your comments on the evaluation form provided upon your arrival. Should you feel dissatisfied with your learning experience and wish to request a credit or refund, please submit it in writing no later than 10 business days after the end of the training to: Chris DeMaio, Chief Operating Officer, The Performance Institute, 1515 N. Courthouse Road, Suite 600, Arlington, VA 22201 (phone 703-894-0481). We will evaluate individual complaints in a context of collective comments from the event. Note: A \$150 service fee will be charged on cancellations received less than three weeks from the date of the event. A credit memo will also be sent reflective of that amount, which can be used for a future Performance Institute conference. As speakers are confirmed six months before the event, some speaker changes or topic changes may occur in the program. The Performance Institute is not responsible for speaker changes, but

PRIORITY CODE: L212-JB

Register

- 1. ONLINE at www.PerformanceWeb.org/Meth
- 2. VIA FAX to 703-894-0482
- VIA PHONE to 703-894-0481
- 4. VIA MAIL to 1515 N, Courthouse Rd, Suite 600 Arlington, VA 22201
- ☐ Please Register Me for **The 2006 National Summit on Methamphetamine Abuse** ONLY.
- ☐ Please Register Me for **The 2006 National Summit on Methamphetamine Abuse** AND Workshops.

DELEGATE INFORMATION

NAME ON CARD

NAME			
TITLE			4
OFFICE			
ORGANIZATION			
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TELEPHONE	FAX		
EMAIL			
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EXPIRATION DATE			

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May 15–17, 2006 Memphis, Tennessee Memphis Marriott Downtown





PPROACH TO SOLVING

DRUG CRISIS!

The Performance Institute

Meth and Children framfaarT dfaM anoitarabiano) dflaaH

Identifying Meth Innovation Trends

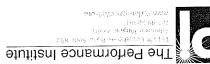
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HENDERSON COUNTY FINANCE DEPARTMENT

113 NORTH MAIN STREET
HISTORIC COURTHOUSE ANNEX
HENDERSONVILLE, N.C. 28792
PHONE (828) 697-4821 FAX (828) 697-4569
www.hendersoncountync.org/finance

J. Carey McLelland Finance Director carey@hendersoncountync.org

Dena S. Garey Assist. Finance Director dgarey@hendersoncountync.org

MEMORANDUM

TO:

Henderson County Board of Commissioners

Justin B. Hembree, Assistant County Manager

FROM:

J. Carey McLelland, Finance Director

DATE:

March 15, 2006

SUBJECT:

EMS Billing Report

After working on the EMS billing problems over the last three and a half months, I am presenting the following report to the Board detailing the major issues I think caused these problems as well as providing the attached report of the current outstanding receivables for the timeframe in which the problems occurred.

The most prevalent problem that we have dealt with is the incorrect set up of the billing system itself, how insurance payor schedules were set up and what schedules patient calls were placed in initially. There are multiple types of payment schedules (Medicare, Medicaid, Secondary Insurance, etc.) in the system and calls are placed in a schedule depending on the type of insurance to be filed or not in the case of a private pay schedule in which case the bill is the full responsibility of the patient.

A great majority of the old calls during this 3-year timeframe that were eligible for Medicare, Medicaid or other insurance coverage were placed in a "private pay" schedule. Placing these calls in this schedule caused them to stay there and not be billed to the appropriate insurance company at all. We were able to correct this for some bills and go back as far as October 1, 2003 on Medicare eligible calls and even further back on some patient calls with other insurance coverage and collect.

However, this resulted in any insurance eligible calls included in the "private pay" schedule prior to October 1, 2003 being written off because we accept assignment and cannot bill these patients. The total bill amount is written off, but part of the write off is a contractual adjustment which would not have been paid by the patient anyway, therefore reducing the amount of revenue we would have received.

It's been difficult to determine whether some patients ever received any bills during this timeframe or not, especially those who were insurance eligible that were incorrectly placed in the wrong schedule. Typically, a patient's insurance is filed first and then a bill is sent to the patient after insurance has paid including the contractual adjustment

showing the balance due. For those patient calls placed incorrectly in the "private pay" schedule, their insurance was never filed initially, so they probably never received a bill.

Obtaining pertinent patient information to bill and file insurance claims at the time of transport or shortly thereafter has been an issue as well. There has been a lot of returned mail to work and correct due to bad address information. Procedures have been changed in the field to insure that we get the best and most patient information we can get at the time of the transport to the hospital. Pardee Hospital has been very helpful in getting us report information on our patient transports as well as working to give EMS billing staff inquiry access into their patient billing database. We are discussing these possibilities with Park Ridge Hospital as well.

The EMS billing function is a two-person operation with all that is involved in the process of mailing out bills, filing insurance claims, following up on insurance denials, posting payments, communicating with patients and following up on delinquent accounts. One person cannot possibly get all of these tasks completed and stay on top of the workload with the number of patients currently transported by EMS. Two full-time staff are now devoted 100% of the time to the billing function.

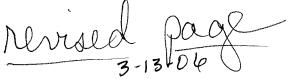
In the Finance Department, we are responsible for billing Landfill, Cane Creek Sewer and Inspections customers along with some other miscellaneous billings to outside agencies on a monthly basis. Management determined back in December that Finance taking over the EMS billing function was appropriate since the department is in the business of billing customers for other services and to assist in gaining control over the problems that exist and correcting them.

In conclusion, I do feel we have made great strides in resolving the EMS billing issues/problems over the past few months and even though we have much more work to do, I believe we will have it completely turned around within the six month timeframe granted by the Board.

EMS ACCOUNTS RECEIVABLE STATUS REPORT 3/15/06

Balance @ 6/30/05	\$5,037,847.66
Add: New charges to date (1)	1,425,563.00
Less: Payments to date (2)	(1,321,471.05)
Insurance contractual adjustments (3)	(730,191.47)
Write-off of old bills (4)	(1,220,070.52)
Estimated insurance contractual adjustments from write-offs (5)	(649,216.49)
Balance @ 3/13/06	\$ 2,542,461.13

- (1) new patient charges from July 1, 2005 through March 13, 2006
- (2) payments received from July 1, 2005 through March 13, 2006 with the majority being received in the last four months
- (3) actual Medicare, Medicaid and other insurance contractual adjustments for charges not owed by patients
- (4) primarily Medicare, Medicaid and other insurance eligible bills written off to date due to age
- (5) estimated Medicare, Medicaid and other insurance contractual adjustments for charges not owed by patients



Chairman Moyer stated that there has been activity in this area. Rocky Hyder stated that after going through a long application process which included a survey of our entire county with the State Flood Plain Administrator as well as a thorough review from the Federal Emergency Management Agency of our Flood Damage Prevention Ordinance and our enforcement capability, they have now accepted Henderson County as a participating county in the National Flood Insurance Program. That means that if you live in an unincorporated area of the county, you can now purchase flood insurance for your property through your local insurance agent. The effective date was February 28, 2006.

Land Development Code

Commissioner McGrady, as liaison to the Planning Board, has continued to monitor the work on the Land Development Code. Last night brought to an end the informal process used to have people drop in and give us opinions on the Draft Land Development Code that is presently available. Last night's session was unique in that there was a large turnout and a group of people agitated in terms of concerns and questions.

Commissioner McGrady offered the following motion, in the <u>form</u> of a resolution – "Following the completion of the initial public input process on the first draft of a Land Development Code, the county commission recognizes that there will need to be changes made to the current draft of the Land Development Code. The county commission establishes the following process and timetable for consideration of a draft Land Development Code:

- 1. That the Planning Board recommend changes in May 2006, to the 2020 Comprehensive Plan, including specifically the maps in that plan, consistent with more recent demographic and geographic information and public input on land uses,
- 2. That the Planning Board and Planning Staff develop a draft Land Development Code during the summer of 2006, and
- 3. That the Board of Commissioners will undertake public input and formal public comments after the Planning Board provides its draft Land Development Code.

Break

Chairman Moyer called a five minute technical recess, for the purpose of changing videotapes.

Discussion continued.

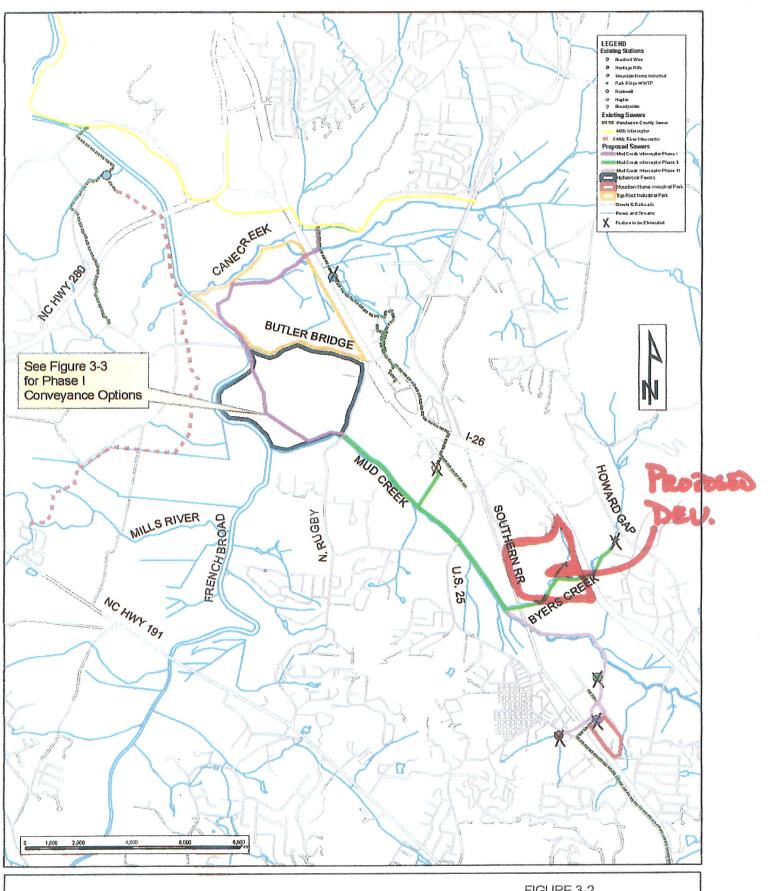
Chairman Moyer addressed a motion from the last meeting, that the Board wait until the new County Manager come, ask him to take a look at everything that's been put together so far and come back to the Board with a recommended timetable/schedule on how he and the staff and the Planning Board would like to proceed. He offered a friendly amendment to Commissioner McGrady's motion, that the Board simply take the draft and send it back to the Planning Board and the Planning Staff for their consideration and that when the new County Manager comes he work with them to come up with a new timetable and schedule as to how to proceed.

Justin Hembree had talked with the new County Manager and he offered a timetable for key events for the Board's review, March 2006 through September 2006.

Commissioner McGrady withdrew his above motion.

Chairman Moyer made the motion to take all the information that has been accumulated and send the current draft of the Land Development Code back to the Planning Board and Planning Staff and request that they come back to the Board of Commissioners with a specific time table with respect to the development of the Land Development Code. The Board will undertake to have public input throughout the county and that the Board's goal is to accomplish the adoption of the Land Development Code by December 1, 2006. The vote was unanimous to approve the motion.

IMPORTANT DATES



CDM

HENDERSON COUNTY
MUD CREEK SEWER INTERCEPTOR

FIGURE 3-2 PROPOSED MUD CREEK INTERCEPTOR ALIGNMENT

NAPLES CROSSING



HALLMARK DEVELOPMENT INC.

PO BOX 338

ARDEN, NC 28704

PH. 828-779-4200 or 828-651-0213

FAX 828-651-9929

THE FOLLOWING PAGES ARE A FEW OF THE RECENT PROJECTS THAT HALLMARK DEVELOPMENT HAS CONSTRUCTED

STAFFORD CROSSING FLETCHER, NC

CREEKSIDE AT COLLEGE STATION
BREVARD, NC

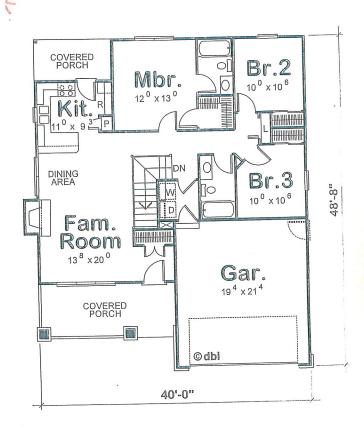
STAFFORD HILLS FLETCHER, NC

MARKETED EXCLUSIVELY BY STAFFORD REALTY 828-651-9880

VILLA'S



9TSS-8532 Kendrick

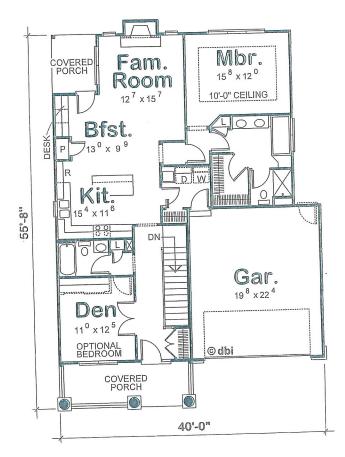


Total 1195 .g.ft.

the walls are painted



9TSS-8541 Carrotton

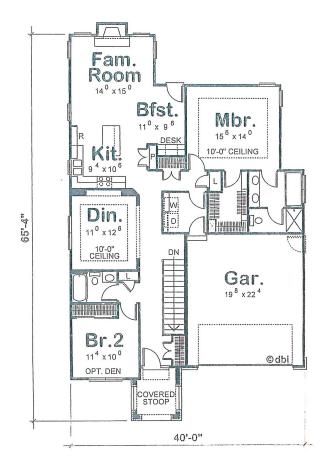


Total 1344

your favorité colors, the a



9TSS-8548 Camdenton

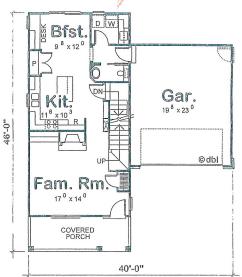


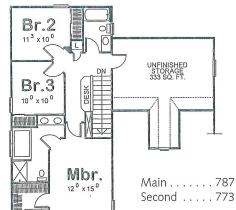
Total 1556 and t.



\$635

9755-8554 Joliet





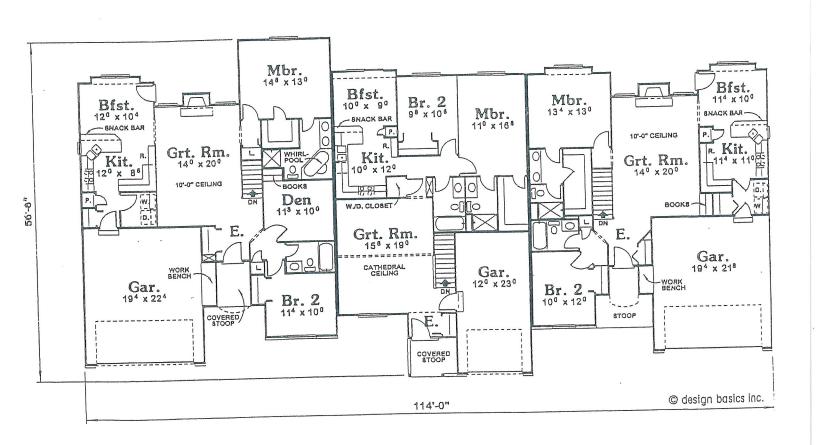
Second 773

Total 1560 agust.

most prized possessions nelt in your mouth

\$635

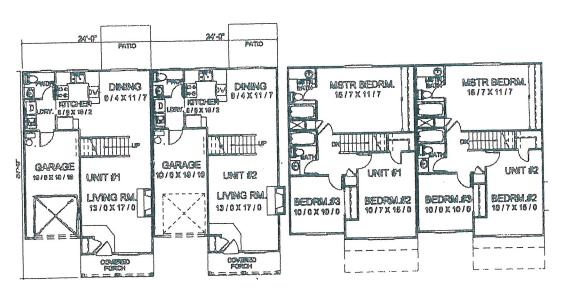




LE	FT	CEN	ITER	RIC	<u>THE</u>
Total	1393	Total	1160	Total	1223



THE GREENBRIAR



MAIN FLOOR PLAN UPPER FLOOR PLAN

Total Square Feet=1265/Unit 4 Units Shown

hand-out 3-15-06

The Howell Group, LLC. d/b/a
Telecommunications Consulting Associates
101 Flat Rock Gap Road
Waynesville, NC 28785
828-627-8415 (o) 828-627-8505 (f)

Date:

March 13, 2006

To:

Henderson County Board of Commissioners

From:

John Howell

I have been asked to describe to you the Institutional Network that will be the result of the draft franchise agreement between Henderson County and Mediacom.

I-Net is a general-purpose communications network that provides high-speed transmission of data, video and voice. The network can consist of wires, cables, fibers and wireless connections.

There are several "values" assigned to a county or city I-Net. The most important reason is to allow the "aggregation of demand" of Internet Services. Without inter-departmental connectivity, the County would purchase data connections in a one-off method at each location, which results in over-buying the data connections. When the various buildings are interconnected, the County can purchase larger bandwidth at just one location and then distribute it to the users intelligently. The financial savings are significant.

Other benefits of interconnectivity achieved thru an I-Net are:

- 4-digit dialing throughout the County.
- Backbone network for secured public safety network
- Traffic Cameras
- Traffic light control
- Community surveillance cameras (upon community request)
- Video arraignment
- Closed circuit department head meetings and training classrooms
- Remote site recreational production

Historically, I-Nets were deployed during a cable television rebuild or upgrade and consisted of a dual or separate coaxial cable system. It was subject to the same outages and service interruptions that the cable system experienced, and often was left until last to repair since there were fewer connections to this network. Over the years, all of these I-Nets have been abandoned throughout the nation.

Today I-Nets consist of a mosaic of wires, cables, fibers and wireless connections. Several years ago Henderson County deployed its own I-Net fibers to interconnect its County facilities. In addition to the County owned fiber, the City of Hendersonville has deployed fiber and interconnected with the County, creating a larger I-Net.

The CFRAC committee identified this existing I-Net and added requirements in the draft franchise agreement that further enhance the I-Net, expand it to include all municipalities and provide ingress and egress points for other Internet Services and data providers. Below are the specific sections in the draft, keeping in mind that the term "Franchising Authority" means the County and all five municipalities.

- 3.5.2 <u>Internet Access.</u> Company shall provide one connection for Internet access and one (1) cable modem at no cost to the Franchising Authority to each of the Franchising Authority buildings located in the Franchise Area.
- 3.5.3.2 <u>Return Feed From Facilities. a.</u> The Company shall connect the following Area Access Channel origination sites by dedicated fiber-optic upstream feeds to the headend, including both the fiber itself and all terminal equipment.

 (i) Master control room at Blue Ridge Community College.
- (ii)Single connection point within one Access Authority facility as may be designated by Access Authority. (Historic Courthouse)

Mediacom will be required to provide each county and town building with an Internet connection. Once everyone is connected to the same provider, it is a simple task of creating a Virtual Private Network (VPN).

The second requirement provides additional dedicated fiber from the old Courthouse to Mediacom and on to Blue Ridge Community College and back. The Education and Research Consortium (ERC) has advised Blue Ridge that they will be connecting the ERC network to BRCC. Once connected to BRCC, the ERC network will be available to the County thru the dedicated fiber between BRCC and the historic Courthouse, which will also be connected to the balance of the County's I-Net, which is also connected to the City's fiber network.

These two franchise requirements will complete a county/municipal I-Net connecting all municipal buildings, schools, libraries, public safety and all other county buildings.

Because of in-place contracts and superior e-rate discounts, the public schools and libraries may continue to purchase bandwidth from BellSouth for contract periods and beyond. The ERC and Mediacom will both be available to schools and libraries as a competitive provider. The ERC is currently e-rate certified allowing for the same discounts available thru BellSouth.

The final piece to the I-Net comes in the form of wireless connections. Hendersonville recently announced that the city was considering a downtown wi-fi network. The existing city/county fiber network could serve as the backhaul platform to connect the

various wi-fi transmitters. The second wireless element can be in the 4.9 GHz bandwidth. I have provided a white paper to the County IT department that assists with the application of the 4.9 GHZ license process.

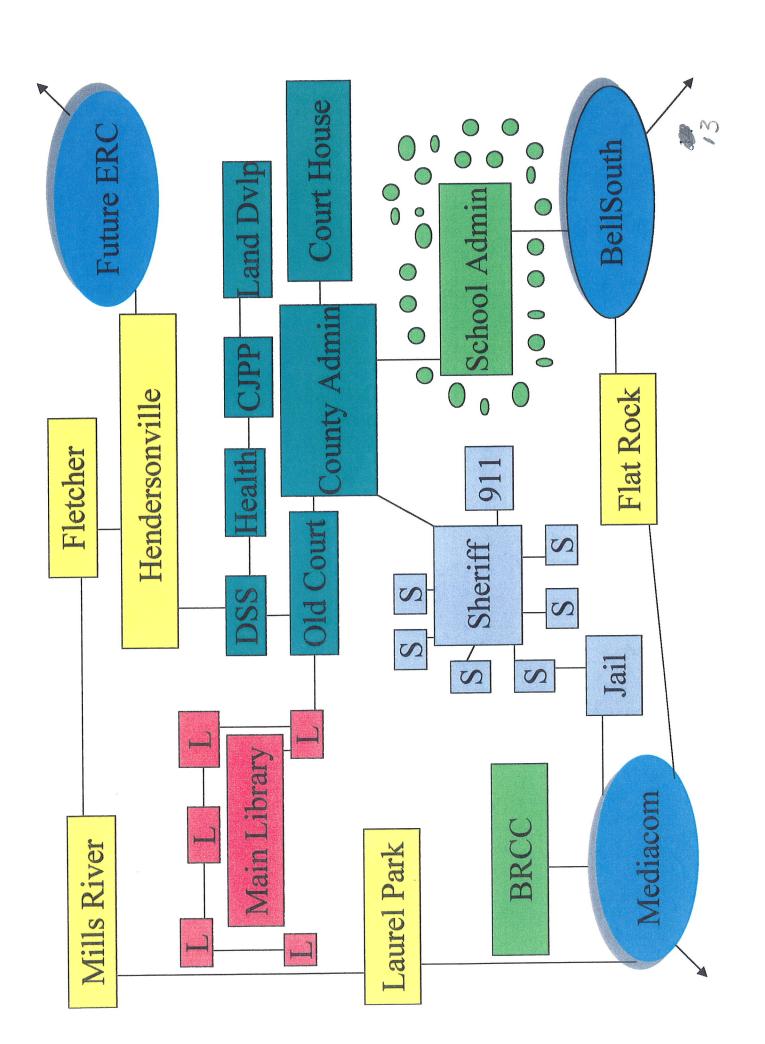
Public Safety services as defined under Part 90 rule section 90.523 are eligible to hold a 4.9 GHz license. All state or local governmental entities (including municipal utilities) are eligible to hold 4.9 GHz licenses.

The 4.9 GHz band has been allocated to public safety for broadband technologies. Communications must be related to the protection of life, health or property. Examples of types of uses are:

- Wireless LANS for incident scene management
- Mobile data
- Video security
- VoIP
- PDA connectivity
- Hotspots
- T1 line replacement (fixed point-to-point operations are secondary to base mobile and temporary fixed operations)

In summary, the County already has a robust I-Net in place with connections to Mediacom, BellSouth, ITS and USDA. The dedicated fiber required in the franchise plus the required Internet Services connections expand this I-Net to include all municipal locations as well as BRCC. This will add numerous other connections to the I-Net thru Mediacom and the ERC, which is interconnected to DukeNet, Sprint, Verizon, Metrostat and many others in the Federal Building in Asheville and in Atlanta, Greenville and Charlotte. This I-Net has quietly been achieved without placing the burden on the backs of cable television customers. We have leap-frogged the old coax and fiber only technologies to create the mosaic Institutional Network described above. Below I have provided the various connections discussed in this memo.

		Provider
County Administration Bldg.	Fiber to Courthouse	County owned fiber
Courthouse	Frame Relay to Library	BellSouth
		To state network
Criminal Justice Partnership		through Probation
	Fiber	Office
	Fiber	County owned fibe
DSS (Dept. of Social Services)	State supplied line	BellSouth/ITS
DSS (Dept. of Social Services)	Fiber to Courthouse	County owned fibe
Elections	State supplied line	BellSouth/ITS
Licotionio	High-speed connection to	
EMS	library modem bank	Mediacom
Historic Courthouse/Office of	Fiber to 100 N. King St.	
Budget & Finance	(DSS)	County owned fibe
Dudget & I mance	(555)	
Land Development	Frame Relay to Courthouse	BellSouth
Land Bevelopment	High-speed connection to	
Maintenance Services	library modem bank	Mediacom
NC Cooperative Extension	State supplied line	BellSouth/ITS
NC Cooperative Extension	Gtate supplied life	Donobation
Public Health	Frame Relay to Courthouse	BellSouth
Tublic Flediti	High-speed connection to	
Public Health (Animal Control)	library modem bank	Mediacom
Public Library	Modem bank for dial-up	County
Public Library	Frame Relay	BellSouth/ITS
Public Library	Edneyville Frame Relay	BellSouth
Public Library	Green River Frame Relay	BellSouth
Public Library	Etowah Frame Relay	BellSouth
Public Library	Fletcher Frame Relay	BellSouth
Fubile Library	High-speed connection to	
Recreation	library modem bank	Mediacom
Necreation	High-speed connection to	
Risk Management	library modem bank	Mediacom
Task Wallagoment	marial y trivalent warring	
	l .	l
Sheriff's Administration Building	Fiber	County owned fibe
Sheriff's Administration Building Sheriff's Detectives Division	Fiber Fiber	
Sheriff's Detectives Division		County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center	Fiber	County owned fibe County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building	Fiber Fiber	County owned fibe County owned fibe County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division	Fiber Fiber Fiber	County owned fibe County owned fibe County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building	Fiber Fiber Fiber USDA supplied line	County owned fibe County owned fibe County owned fibe County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division Soil & Water	Fiber Fiber Fiber USDA supplied line High-speed connection to	County owned fibe County owned fibe County owned fibe County owned fibe
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division	Fiber Fiber Fiber USDA supplied line High-speed connection to library modem bank	County owned fibe County owned fibe County owned fibe County owned fibe USDA
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division Soil & Water Solid Waste	Fiber Fiber Fiber USDA supplied line High-speed connection to library modem bank High-speed connection to	County owned fibe County owned fibe County owned fibe County owned fibe USDA Mediacom
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division Soil & Water	Fiber Fiber Fiber USDA supplied line High-speed connection to library modem bank High-speed connection to library modem bank	County owned fibe County owned fibe County owned fibe County owned fibe USDA
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division Soil & Water Solid Waste Travel & Tourism	Fiber Fiber Fiber Fiber USDA supplied line High-speed connection to library modem bank High-speed connection to library modem bank High-speed connection to	County owned fibe County owned fibe County owned fibe County owned fibe USDA Mediacom
Sheriff's Detectives Division Sheriff's E-911 Center Sheriff's Evidence Building Sheriff's Warrants Division Soil & Water Solid Waste	Fiber Fiber Fiber USDA supplied line High-speed connection to library modem bank High-speed connection to library modem bank	Mediacom



Historic Courthouse New Animal Services Center New Human Services Building Board of Elections

Photos by Chris Coulson, Public Information Officer

HENDERSON COUNTY NORTH CAROLINA

County Manager's Monthly Report

March 2006

Justin B. Hembree Interim County Manager

Presented March 15, 2006



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
Goal 1: To implement Phase I of the 2020 County Comprehensive Plan.			
Strategy 1.1: Support the development of the industrial sector of the economy by implementing the recommendations of the Lockwood Greene Study. [E-01]	nendations of the Lockwood Gi	reene Study. [E-01]	
	Complete	Ongoing	\boxtimes
 Increase the supply of prepared industrial sites and buildings, and make them available on a cost competitive basis. 	Complete	Ongoing	\boxtimes
2. Identify appropriate land to preserve for future industrial development. [E-01-B]	 Complete 	Ongoing	⊠I
 a. Work with the Partnership for Economic Development to establish criteria to be used in identifying parcels appropriate for industrial development. 	Complete	Feb 05	\boxtimes
b. Gather GIS data representing each of the criteria.	Complete	Mar 05	\boxtimes
c. Develop GIS model to do county-wide, parcel-based analysis to locate parcels meeting all the criteria.	Complete	Mar 05	\boxtimes
	Complete	Apr 06	
e. Initiate processes to amend the CCP and the Official Zoning Map of Henderson County as needed to	 Will be part of LDC 	May 05	
protect sites for industrial development.	adoption process		
 Incorporate land regulation tools in the new Land Development Code to further protect identified parcels. 	•	Dec 05	
Strategy 1.2: Support the development of the commercial sector. [E-02]			
 Explore ways to support & expand programs & policies that promote local businesses & locally produced products. IE-02-C1 	•	Ongoing	
Strategy 1.3: Promote appropriate, compatible tourism. [E-03]			
1. Participate in the development of a Heritage Tourism Plan. [E-03-D]	•	Ongoing	
a. Explore the options associated with the development of a regional excursion train.	•	Ongoing	
2. Research the benefits of being designated as a national heritage area.	•	FY 05 thru FY 06	
Strategy 1.4: Pursue innovative approaches to regional economic development initiatives. [E-04]			
1. Identify and act upon opportunities for joint economic development projects with municipalities, neighboring inrisdictions, and area economic development entities. IE-04-El	•	Ongoing	
2. Take a leadership role in developing the Asheville Regional Airport and its vicinity as a regional center of economic activity. IE-04-F1	•	Ongoing	
3. Identify any economically distressed areas of the county and explore revitalization measures. [E-04-G]	 During small area plan process 	Ongoing	
4. Pursue legislation and solicit regional and statewide support to further economic development initiatives. [E-04-H]	•	Ongoing	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
5. Continue to budget funds annually for economic development initiatives. [E-04-I]		Ongoing	
Strategy 1.5: Reduce Farmland Loss. [A-01]			
1. Consider the costs and practicality of establishing a farmland protection fund for Henderson County.		FY 2007-2010	
2. Promote and expand voluntary agricultural districts to minimize land use conflicts and to protect farmers' right to farm. [A-01-B]		Ongoing	
3. Ensure that County-funded economic development programs and projects support farmland protection. [A-01- C]		Ongoing	
Strategy 1.6: Expand access for agricultural enterprises to economic development and tourism promotion programs and support services. [A-02]	rograms and support services	s. [A-02]	
1. Explore ways to make County economic development incentives more readily available to agriculture-related businesses. [A-02-D]		FY 05-06	
2. Provide maximum benefits under Present Use Valuation Taxation program. [A-02-E]		FY 07-08	
Provide ongoing training and technical assistance to farm		Ongoing	
		Ongoing	
5. Identify an agricultural proponent or facilitator. [A-02-H]		FY 05-06	
sonal property, infrastructure, and life due to flooding.	[N-01]		
1. Adopt a Flood Hazard Prevention Ordinance. [N-01-A]	Complete	FY 04-05	\boxtimes
2. Enforce the Flood Hazard Prevention Ordinance.		Ongoing	
3. Investigate measures to maintain the open and free flow of all perennial streams in the county. [N-01-B]		Ongoing	
4. Consider participation in the National Flood Insurance Program.	• Began 2/06	FY 05-06	\boxtimes
Strategy 1.8: Protect Water Quality, [N-02]			
1. Support water quality protection and restoration programs in each of the respective watershed districts in Henderson County. [N-02-C]		Ongoing	
2. Identify and incorporate Sedimentation and Erosion Control standards and requirements into County land development ordinances. [N-02-D]	 Staff currently gathering info from other jurisdictions in the region 	FY 06-07	
3. Amend CCP schedule to implement a local Sedimentation and Erosion Control Program in FY 06-07		FY 06-07	
3. Begin enforcement of Sedimentation and Erosion Control standards within County land development ordinances.		FY 07-08	
4. Identify and incorporate Stormwater Management standards and requirements into County land development ordinances. [N-02-E]	 Some voluntary provisions in LDC 	FY 06-07	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
5. Begin enforcement of Stormwater Management standards within County land development ordinances.	•	FY 07-08	
Strategy 1.9: Promote development patterns that respect sensitive mountainous areas. [N-03]			A STATE OF THE PERSON OF THE P
1. Maintain current protected mountain ridge requirements and improved enforcement. [CCP GMS]	•	Ongoing	
Strategy 1.10: Identify and implement measures to protect the region's air quality. [N-04]			
1. Implement Early Action Compact plan elements for Henderson County. [N-04-A]	•	Ongoing	
Strategy 1.11: Protect key sites of historical and cultural significance from development. [N-05]			
1. Conduct an inventory of historic/culturally significant sites/structures, as related to the cemetery issue. [N-05-	•	FY 06-07	
Strategy 1.12: Meet recreation needs through 2020. [R-01]			
1. Create a countywide recreation master plan. [R-01-A]	•	FY 06-07	
2. Utilize "Level of Service" analysis in recreation planning. [R-01-B]	•	Ongoing	
3. Enhance recreational space requirements within land development ordinances. [R-01-C]	•	FY 05-06	
4. Integrate public schools and recreation planning. [R-01-D]	•	Ongoing	
Strategy 1.13: Form a community and regional greenway network. [R-02]			
1. Integrate recreation and transportation planning. [R-02-E]	•	Ongoing	
2. Develop a strategy for the reuse of rail lines in Henderson County. [R-02-F]	•	FY 06-07	
Strategy 1.14: Identify and act upon practical options for inter-local cooperation and consolidation in recreation planning, funding, and management. [R-03]	ation planning, funding, and ma	anagement. [R-03]	
1. Identify staff responsible for grant acquisition. [R-03-G]	•	FY 05-06	
2. Promote the county's recreation infrastructure as an economic asset. [R-03-H]	•	Ongoing	
Strategy 1.15: Promote a diverse range of home ownership and rental opportunities. [H-01]			
1. Participate in the development of a countywide affordable housing plan. [H-01-C]	 Completed market assessment 	FY 05-06	\boxtimes
2. Develop a formal fair housing complaint procedure. [H-01-D]	 Complete 	FY 06-07	\boxtimes
3. Adopt and implement a Minimum Housing Code. [H-01-E]	 Draft currently under staff / legal review 	FY 06-07	
4. Begin enforcement of the Minimum Housing Code [H-01-E]	•	FY 06-07	
5. Continue participation in the scattered site rehabilitation program and other similar federally and state-funded programs. IH-01-F1	•	Ongoing	
6. Develop a, or support an existing, housing information center. [H-01-G]	•	FY 06-07	
7. Support local organizations in the establishment of an affordable housing trust fund. [H-01-H]	•	Ongoing	
Strategy 1.16: Develop and maintain a high-quality transportation network, and continue to provide leadership at every level in transportation planning.	ship at every level in transport	ation planning. [T-01]	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
1. Adopt and implement a multi-modal transportation plan. [T-01-A]	•	FY 06-07	
2. Identify and incorporate access management standards and requirements into County land development ordinances. [T-01-B]	•	FY 06-07	
3. Continue to support public transportation in Henderson County. [T-01-C]	•	Ongoing	
4. Integrate recreation and transportation planning. [T-01-D]	•	Ongoing	
5. Continue active leadership of, and participation in, the French Broad River Metropolitan Planning Organization (FBRMPO). [T-01-E]	•	Ongoing	
Strategy 1.17: Take a leadership role in sewer and water planning and work towards the regionalization of water and sewer policy-making and operations. [SW-01]	vater and sewer policy-making	and operations. [SW	V-01]
1. Formalize and solidify the role of the LGCCA Joint Sewer & Water Advisory Council. [SW-01-B]	•	FY 05-06	
2. Integrate schools and sewer / water planning. [SW-01-E]	•	Ongoing	
3. Prioritize extensions to economic development sites. [SW-01-F]	•	FY 05-06	
4. Establish and fund a 10-year capital improvements program and capital reserve fund that adequate to implement planned investments in sewer and water infrastructure. [SW-01-G]	•	FY 2007-FY 2010	
Strategy 1.18: Maintain existing policies and programs, and explore further measures, to protect and enhance the quality of public drinking water sources. [SW-02]	ce the quality of public drinkin	ig water sources. [Sl	W-02]
1. Continue to identify areas of septic failure and addressing these through existing remediation programs and through the countywide sewer and water master plan. [SW-02-H]	•	Ongoing	
Strategy 1.19: Take a leadership role in school facilities planning. [PS-01]			
1. Continue to participate in the Joint Schools Facilities Committee.	•	Ongoing	
Strategy 1.20: Promote schools to function as focal points for communities. [PS-02]			
1 Establish site selection criteria for new schools and site design criteria for all schools. [PS-02-C]	•	FY 05-06	
Strategy 1.21: Direct growth to areas where essential services and infrastructure are present, and protect sensitive natural areas and key historic / cultural resources from extensive development. [GMS-01]	ensitive natural areas and key h	nistoric / cultural res	ources from
1. Manage land uses according to the Growth Management Strategy and the Future Land Use Map. [GMS-01-4]	•	Ongoing	
2. Develop a Land Use Development Code (i.e. Zoning Ordinance Rewrite).	•	FY 05-06 Ongoing	
a. Consolidate existing land development ordinances into a single Land Development Code. IGMS-01-B1		FY 05-06	
b. Incorporate principles from the Growth Management Strategy into a new Land Development Code(i.e. quality of life standards, such as programs reducing the numbers of junked or abandoned manufactured homes and vehicles; see page 139, CCP). [GMS-01-C]	Also see Nuisance Ordinance draft	FY 05-06	
c. Revise County ordinances to allow the private sector to develop a broad range of housing choices. [H-01-A]	In draft LDC	FY 05-06	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
d. Maintain an adequate supply of land zoned to allow the placement of manufactured housing in appropriate areas, and improve the appearance, quality, design, and maintenance of manufactured homes and the lots and manufactured home parks in which they are located.	In draft LDC	FY 05-06	
[GMS-01]		FY 06-07	
Strategy 1.22: Coordinate planning with the County's municipalities and other governments within the region. [GMS-02]	n. [GMS-02]		
 Present the Henderson County 2020 Comprehensive Plan to the county's municipalities, and obtain their support and suggestions for improvement. [GMS-02-D] 	Planning Dept. hosted first County Planners Forum 2/06	Ongoing	
2. Develop a Joint Land Use Planning Program with the municipalities, administered through the LGCCA. [GMS-02-E]	•	FY 05-06	
3. Study the use and application of impact fees and other alternative revenue sources in order to support service provision and to reduce the impacts of growth upon the property tax rate. [GMS-02-F]	 Staff gathering relevant data 	Ongoing	
Strategy 1.23: Begin the community planning process. [CCP, Section 4, Implementation Steps]			
1. Amend the CCP Implementation Schedule, in addition to other minor/technical revisions, in order to accommodate for the completion of the Land Development Code.	Will coincide with LDC adoption	Apr 06	
2. Complete the NC 191 South/Mills River East small area plan.	 Delayed due to LDC adoption process 	FY 06-07	
3. Complete the Etowah / Horseshoe / Mills River South small area plan.	 Delayed due to LDC adoption process 	FY 06-07	
4. Begin the East Flat Rock / Upward Road small area plan.	•	FY 06-07	
5. Begin the Howard Gap Road small area plan.	•	FY 06-07	
6. Begin the Kanuga Road small area plan.	•	FY 07-08	
7. Begin the Hoopers Creek / Clear Creek small area plan.	•	FY 07-08	
Strategy 1.24: Conduct an annual review of the 2020 County Comprehensive Plan (CCP).			
1. Conduct an annual review of and complete any substantive amendments during the Land Development Code	 Will coincide with LDC 	Apr 06	
process.	adoption process		
2. Conduct future annual reviews of the CCP to coincide with the strategic planning process.	•	Jan 07; Ongoing	
Strategy 1.25. Find ways for new growth and development to pay for public services and facilities made necessary by the growth.	sessary by the growth.		
1. Research future service and facility needs and evaluate regulatory approaches to shift cost burdens associated with new development off of existing taxpayers.	•	FY 06-07	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity,	TARGET DATE	COMPLETION
	significant changes, etc.)		
2. Adopt and begin enforcing an Adequate Public Facilities Ordinance.	•	FY 06-07	
Goal 2: To improve service delivery to County customers.			
Strategy 2.1: Develop a funding plan to upgrade the current wireless emergency communications system.			
1. Develop a schedule for upgrading the County's wireless communications system.	•	Begin July 06	
2. Work with a consultant to research options to upgrade the current wireless communications system.	•	Sept 06	
3. Develop a funding plan for upgrading the County's wireless communications system.	•	Apr 07	
4. Implementation of communications plan.	•	Begin Aug 07	
	County's citizens.		
	 IT staff currently finalizing SITP for Board review. 	Mar 06	
2. Budget for technology enhancements.	•	June 06	
	•	July 06-June 07	
Strategy 2.3: Address the needs of the County's Board of Elections with regard to facilities and technology			
1. Develop and implement a funding plan for the purchase of State-mandated voting equipment	 Complete 	Jan 06	\boxtimes
2. Work with the Board of Elections in implementing changes in voting facilities.	•	Ongoing	
Strategy 2.4: Improve customer service within County departments.			
1. Establish a staff work group to identify customer service challenges and opportunities.	 Management currently identifying members for staff work group. 	Mar 06	
2. Develop a formal customer service plan/policy for County government, including internal and direct service denartments	•	May 06	
3. Present plan for Board review and adoption.	•	June 06	
4. Implement plan.	•	July 06	
Strategy 2.5: Examine the roles of County advisory boards and committees.			
1. Conduct an inventory of boards and committees.	Complete	Jan 06	\boxtimes
2. Analyze the mission and make-up of boards and committees.	•	Apr 06	
3. Review and draft policies for the establishment of County committees and advisory boards.	•	June 06	
4. Determine whether the boards and committees meet the County's current and future objectives.	•	Aug 06	
5. Present recommendations to the Board of Commissioners for approval.	•	Sept 06	
6. Reorganize boards and committees as necessary.	•	Ongoing	
Strategy 2.6: Address public records policies.			



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
1. Review and update public records policies and procedures.	•	Aug 06	
2. Recommend draft policies and procedures to the Board of Commissioners.	•	Dec 06	
3. Implementation of policies and procedures.	•	July 07	
Goal 3: To improve the County's financial position			
Strategy 3.1: Review all County billing procedures and internal controls.			
 Begin review of County departments' billing and cash collections functions. 	 Finance Director has begun reviewing departmental billing procedures. 	Jan 06	
2. Identify areas of weakness in procedures and internal controls.	Ongoing	Jan 06 - Dec 06	
3. Develop and implement a plan to strengthen internal controls in the areas needed.	•	Jan 06 - Dec 06	
4. Evaluate and recommend additional internal audit resources	•	July 06	
Strategy 3.2: Develop a debt issuance policy.			
1. Monitor for compliance annually during budget process and development of CIP.	•	Ongoing	
2. Report status of compliance with debt policy to the Board of Commissioners during the budget process.	•	June 06; Ongoing	
Strategy 3.3: Maintain the amount of undesignated fund balance at a minimum of 12%.			
1. Monitor for compliance annually during budget process and development of CIP.	•	Ongoing	
Report status of compliance with fund balance policy to the Board of Commissioners during the budget process.	•	June 06; Ongoing	
Goal 4: To evaluate County programs in context of the mission statement and service delivery expectations.	S.		
Strategy 4.1: Revisit the implementation of the Compensation & Classification Study.			
1. Consider full implementation of study recommendations in July 2006.	 Board has not made decision on this to-date. 	Feb 06	
2. If approved, develop a financial plan for full implementation of the original study.	•	May 06	
3. Develop a process for review of salaries and classifications.	•	June 06	
4. Board review and adoption of recommendations.	•	July 06	
5. Implementation of recommendations.	•	July 07; Ongoing	
Strategy 4.2: Review and update of the County's Personnel Resolution.			
1. Begin review and draft revisions to the Personnel Resolution.	•	FY 06-07	
2. Present recommended revisions to Board of Commissioners.	•	July 07	
Strategy 4.3: Address service delivery needs for the County's aging population.			



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
1. Develop a multi-agency plan for identifying County roles in aging issues.	•	Nov 06	
2. Present plan to the Board of Commissioners for review and approval.	•	Dec 06	
	•	Jan 07	
Strategy 4.4: Continue the development of the Central Enforcement & Permitting Plan.			
1. Incorporate the central enforcement and permitting process into facility transition plan.	•	Sept 06	
2. Reassign solid waste enforcement function to the Development & Enforcement Department.	•	Dec 06	
3. Fully implement a centralized enforcement and permitting process.	•	July 07	
4. Present draft nuisance ordinance for Board review and approval.	•	Mar 06	
5. Begin enforcement of nuisance ordinance.	•	May 06	
Strategy 4.5: Perform a general countywide ordinance review.			
1. Develop staff focus groups to review assigned ordinances.	•	July 06	
2. Begin possible revisions to ordinances.	•	Jan 07	
a. Develop programs to promote responsible animal ownership (i.e. promoting the spay/neuter program, animal identification issues, restraint of animals, etc.)	•	Jan 07	
3. Present revisions to Board for review and adoption.	•	Jan 07-July 07	
Strategy 4.6: Address recycling and waste management within County facilities.			
1. Develop a recycling program and funding plan for County-owned facilities.	•	FY 06-07	
2. Implement a recycling program for County-owned facilities.	•	FY 06-07	
Goal 5: To implement the projects within the Capital Improvements Program.			
Strategy 5.1: Complete the construction of a new Animal Shelter.			
1. Complete construction.	 Construction scheduled for completion end March 06. 	Feb 06 Mar 06	
2. Occupy the new shelter.	•	Mar 06 Apr 06	
Strategy 5.2: Complete the renovation of the Historic Courthouse.			- 三、本語語音報
1. Complete planning phase.	Construction documents to	Feb 06	
	be complete by end March 06.	Mai 00	
	See detailed CIP report for more detail		



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
2. Bid project.	 Bid opening currently scheduled for 5/23/06. 	Mar 06 May 06	
3. Secure financing for project.	•	June 06	
4. Award contract for project.	•	June 06	
5. Begin construction.	•	June 06	
6. Complete construction.	•	Dec 07	
7. County Administration relocates to the Historic Courthouse.	•	Jan 08	
Strategy 5.3: Complete the construction of the Human Services Building.			
1. Complete construction.	 See detailed CIP report for more detail 	July 06 Aug 06	
2. Social Services, Health, and Veterans Services relocate to the new human services building.	•	A ug 06 Sept 06	
Strategy 5.4: Complete the facility transition planning included within the Capital Improvements Program.			
1. Evaluate the current and future potential use of the County-owned block of land currently accommodating the new courthouse, detention facility, and former city water department building.	•	Aug 06	
2. Sheriff's Department to relocate to occupy former Administration Building.	•	Nov 06	
3. Land Development Departments relocate to former Health Department building.	•	Nov 06	
4. Begin the process for selling the former Land Development building.	•	FY 06-07	
5. Begin the process for selling the Nuckolls building.	•	FY 06-07	
Strategy 5.5: Complete the construction of the Solid Waste 2nd Bay of Transfer Station.			
1. Complete designs.	 Complete 	Jan 06	\boxtimes
2. Bid project.	Currently out to bid.Bids due 3/30/06	Mar 06	
3. Award construction contract.	•	Apr 06	
4. Complete construction.	•	Apr 07	
Strategy 5.6: Address County EMS facility needs.			
1. Develop a facilities plan for the EMS East station.	•	FY 06-07	
2. Develop a facilities plan for the EMS Main station.	•	FY 07-08	
Strategy 5.7: Development and implementation of plans for Etowah Library.			
1. Complete planning and design for a new branch library.	•	May 06	
2. Bid project.	•	June 06	



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
3. Secure financing for project.	•	June 06	
4. Award contract for project.	•	July 06	
5. Begin construction.	•	Aug 06	
6. Complete construction.	•	Aug 07	
Strategy 5.8: Development and implementation of plans for Tuxedo Park.			
1. Collaborate with the Recreation Advisory Board to identify possible locations for recreation facilities in the	 Staff/BOC currently 	Jan 06; Ongoing	
Tuxedo area.	analyzing options regarding acquisition of property for park.		
Strategy 5.9: Development and implementation of plans for Tuxedo Library.			
Collaborate with the Library Board of Trustees to identify possible locations for library facilities in the Tuxedo area.	Staff currently researching alternatives for expansion of current library facility.	Jan 06; Ongoing	
Strategy 5.10: Continue collaboration with Public Schools and Community College representatives to finalize and implement facility plans.	ize and implement facility plans		
1. Continue to work with the Joint School Facilities Committee to discuss Public Schools' projects.	•	Ongoing	
2. Continue to work with the Joint Community College Committee to discuss BRCC projects.	•	Ongoing	
3. Work collaboratively with both entities to develop project timetables and financing packages for facility construction.	•	Ongoing	
Strategy 5.11: Complete Phase I of the Mud Creek Sanitary Sewer Interceptor Project.			
1. Complete design plans.	Section I designs 90%	June 06	
	 Complete. Section II designs 50% 		
	complete.		
	 Staff expects to go out to bid by mid-April. 		
2. Secure financing for project.	•	June 06	
3. Begin construction.	•	July 06	
Strategy 5.12: Support the Edneyville community in the development of a recreation facility.			
1. Continue to work with the Edneyville community to secure PARTF funding for a recreation facility	•	Ongoing	
2. Continue working with community to develop plans for recreation project.	•	Ongoing	
Goal 6: To pursue joint efforts for intergovernmental, public-private, and regional partnerships			
Strategy 6.1: Implement the Solid Waste Management Plan.			



GOALS, STRATEGIES, & ACTION STEPS	STATUS (Includes current status, recent activity, significant changes, etc.)	TARGET DATE	COMPLETION
1. Update the Solid Waste Management Plan.	•	July 06	
2. Review current recycling programs.	•	Jan 07	
3. Present report on recycling to the Board of Commissioners for review.	•	July 07	
4. Board action regarding recycling.	•	Aug 07	
Strategy 6.2: Cooperate with other entities to address crisis stabilization for mental health services.			
1. Monitor manner in which MOE funds are being expended.	•	Ongoing	
2. Continue to work with elected representatives and state officials to address problems created by mental	•	Ongoing	
health reform.			
Strategy 6.3: Address cable franchise renewal process.			
1. Board to review draft franchise agreement from the Cable Franchise Renewal Advisory Committee.	Complete	Jan 06	\boxtimes
2. Appoint negotiators	 Pending action by Board of Commissioners. 	Feb 06	
3. Begin negotiations with Mediacom.	 Pending action by Board of Commissioners. 	Feb 06	
4. Execute franchise agreement.	•	June 06	
Strategy 6.4: Transition to a direct sub-recipient of federal transit funds.			
1. Review and execute formal contract with federal government.	•	July 06	
2. During the budget process, develop the resources necessary to carry out program.	•	June 06	
3. Begin full participation in federal transit program with contracted provider.	•	July 06	

HENDERSON COUNTY CAPITAL PROJECTS MONTHLY UPDATE

UPDATE MONTH	March 2006
PROJECT NAME	Historic Courthouse Rehabilitation
Budget	\$ 9,300,000
Estimated Completion Date	December 2007

MONTHLY REPORT: Progress / Change Orders

We have received the 80% construction documents. Bill Byrnes and I have been reviewing them with the anticipation of the completed construction documents later this month. A copy of the floor plan for the third floor, which includes the community room, is attached. This drawing has been shared with the members of the Historic Courthouse Corporation.

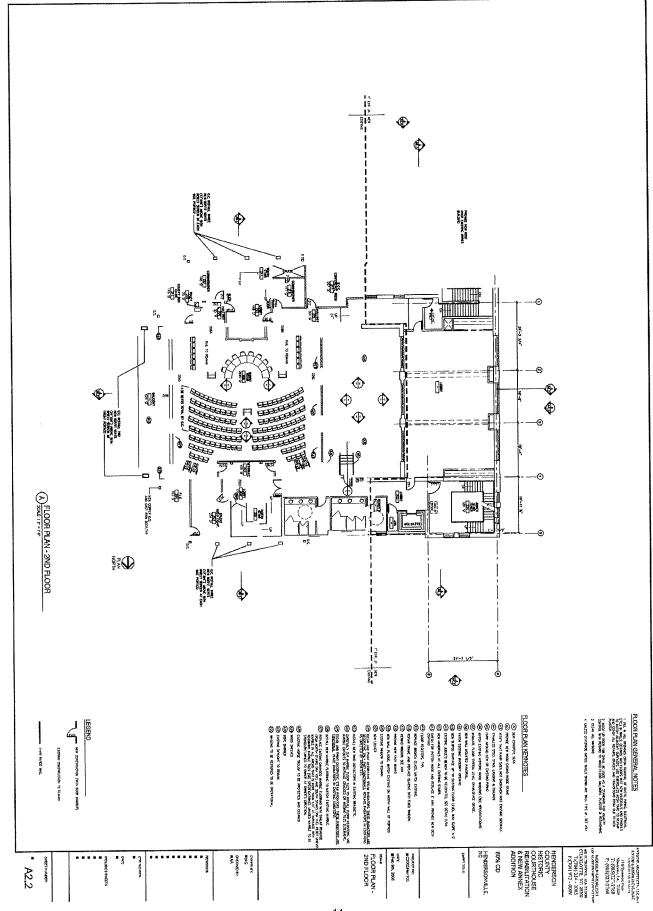
PROJECT COORDINATOR'S COMMENTS: Upcoming Issues

The construction documents should be completed and presented to Henderson County at the end of this month. Alan Antoine is planning to make a presentation at the April 3, 2006 Board of Commissioners meeting. According to the schedule, May 23, 2006 is the date to open bids, based on the Board's approval of the plans and authorization to proceed with the financing.

Signed March 15, 2006

Date





HENDERSON COUNTY CAPITAL PROJECTS MONTHLY UPDATE

UPDATE MONTH	March 2006	
PROJECT NAME	Human Services Building	
Project Budget	\$ 12,195,910	
Estimated Completion Date	August 2006	

MONTHLY REPORT: Progress / Change Orders

The contractor continues to make good progress on the Human Services Building. The exterior work has focused on the stucco system guttering and downspouts. The exterior brick face is being cleaned. From an interior perspective, work proceeds on the wall and door framing, HVAC ductwork, electrical, plumbing, fire sprinkler, gas piping and cable trays. Drywall and soundproofing installation continues on both floors. All elements of the project continue to appear to be on schedule.

A security component similar to that of the Department of Social Services has been added for the Department of Public Health.

PROJECT COORDINATOR"S COMMENTS:

Upcoming Issues

There are a few small change orders being priced for areas such as additional conduits for telephone, computer network and cable. Work continues on the owner-provided furniture, fixtures and equipment. The purchase order for the furniture purchased through US Communities should be issued soon. A request for proposals for three large filing rooms has been issued. A decision has been made by County Staff as to the telephone system, building connectivity, the building entrance and parking lot signs have been approved.

Signed March 15, 2006

Date



HENDERSON COUNTY CAPITAL PROJECTS MONTHLY UPDATE

UPDATE MONTH	March 2006

PROJECT NAME	Animal Shelter Construction
Project Budget	\$ 1,577,500
Estimated Completion Date	March 2006

MONTHLY REPORT: Progress / Change Orders

The final elements of the construction continue at the Shelter. Cooper Construction Company has indicated that there seems to be no major problems in finishing the building on time. Competition is scheduled to occur by the end of the March excluding any time for punch-list type items.

MANAGER'S COMMENTS: Upcoming Issues

Vand Wuhil

Work continues on the telephone systems, furniture, interior and exterior signage, and owner-provided appliances. Plans are being developed for an open house during County Government Week in late April.

March 15, 2006

Date



