

**REQUEST FOR BOARD ACTION**

**HENDERSON COUNTY  
BOARD OF COMMISSIONERS**

**MEETING DATE:** June 5, 2017  
**SUBJECT:** Tax Department Software Update  
**PRESENTER:** Darlene Burgess, Tax Administrator  
**ATTACHMENTS:** No

**SUMMARY OF REQUEST:**

At the April 3, 2017 and May 1, 2017 meetings, the Tax Administrator provided the Board with an update on issues with the tax software package, the North Carolina Property Tax System (NCPTS). Farragut is the vendor that provides ongoing implementation and support services to users of the system. Based on the issues brought forward at that meeting, the Board requested an additional update at this meeting.

Staff has been working with Farragut on issues related to that transition, and will provide the Board with an update on the current status of the project.

**BOARD ACTION REQUESTED:**

No Board Action requested, this item is for information only.

**Suggested Motion(s):**

*No motion suggested.*