

REQUEST FOR BOARD ACTION

HENDERSON COUNTY BOARD OF COMMISSIONERS

MEETING DATE: November 16, 2011

SUBJECT: Public Transit Route Changes

PRESENTER: Anthony W. Starr, AICP, Planning Director

ATTACHMENTS: 1. Map of Affected Areas

SUMMARY OF REQUEST:

County transportation planning and transit operations staff developed modest changes for two routes of the Apple Country Transit System. The two changes impact the Red and White Routes but maintain current service levels. The changes intend to:

- Provide improved and more efficient service;
- Prevent overcrowding on the White Route buses that occurs during peak periods;
- Alleviate timing concerns on the Red Route buses (length of current route causes buses to run late);
- Serve stops at 2nd and 7th Avenues with both Red and White Routes (each currently served only by one of the two routes);
- Align the Red Route in a more north-south service area; and
- Align the White Route in a more east-west service area.

The changes essentially “swap” part of the route segments between the Red and White Routes. The attached map shows the existing routes and the affected segments on the new route alignments (highlighted in yellow). The changes are limited to the area near downtown Hendersonville and the Laurel Park area.

Staff plans the effective date of January 3, 2012 (first day of service in the new year). Extensive outreach to notify riders and address their questions is planned by placing notices in the buses and holding a drop-in informational session on November 30th, 2011. The drop-in informational session will be held at the Kaplan Auditorium in the Main Library between 10:00a.m. and 5:30 p.m. for riders to visit at their convenience and speak with staff about any questions or concerns.

BOARD ACTION REQUESTED:

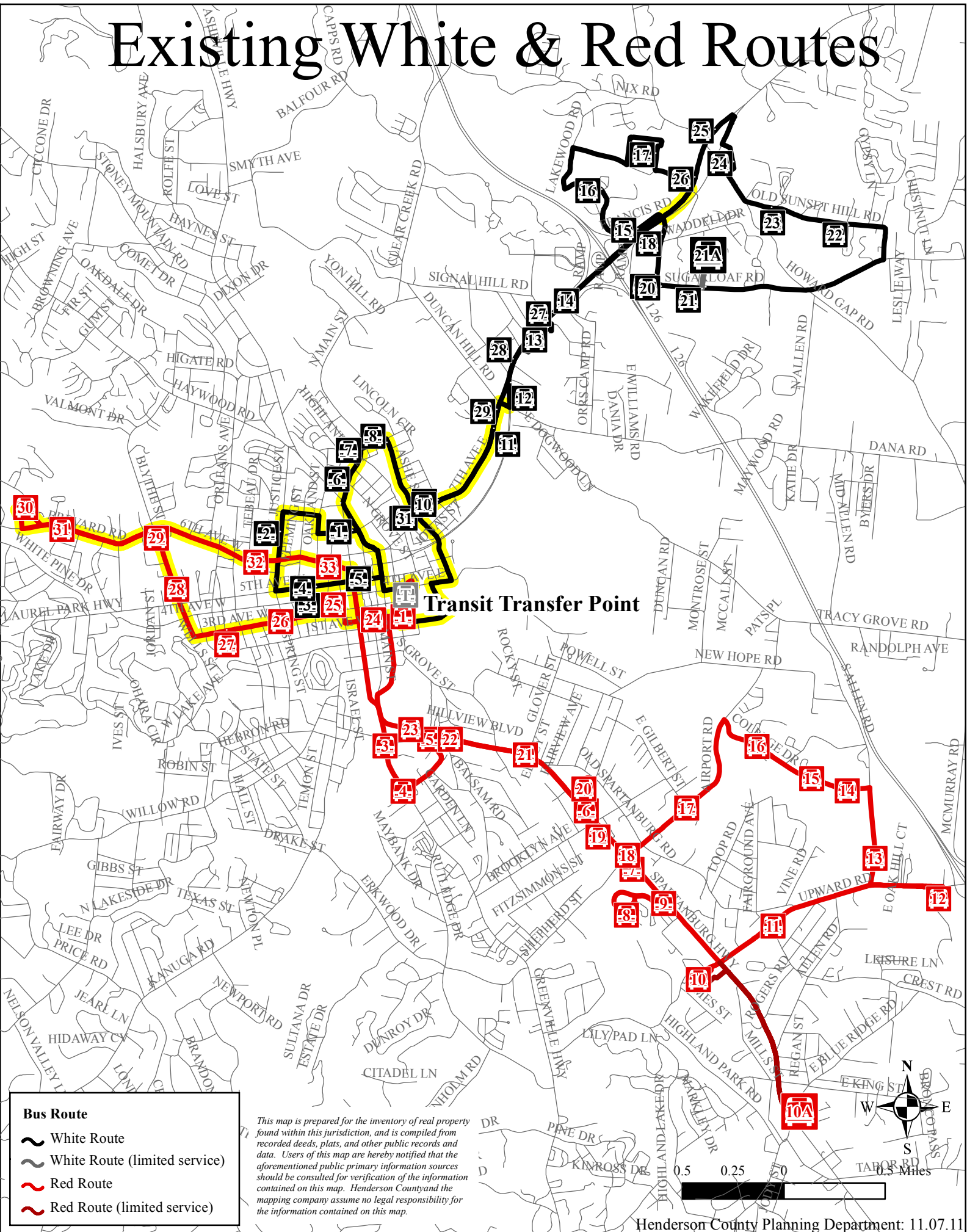
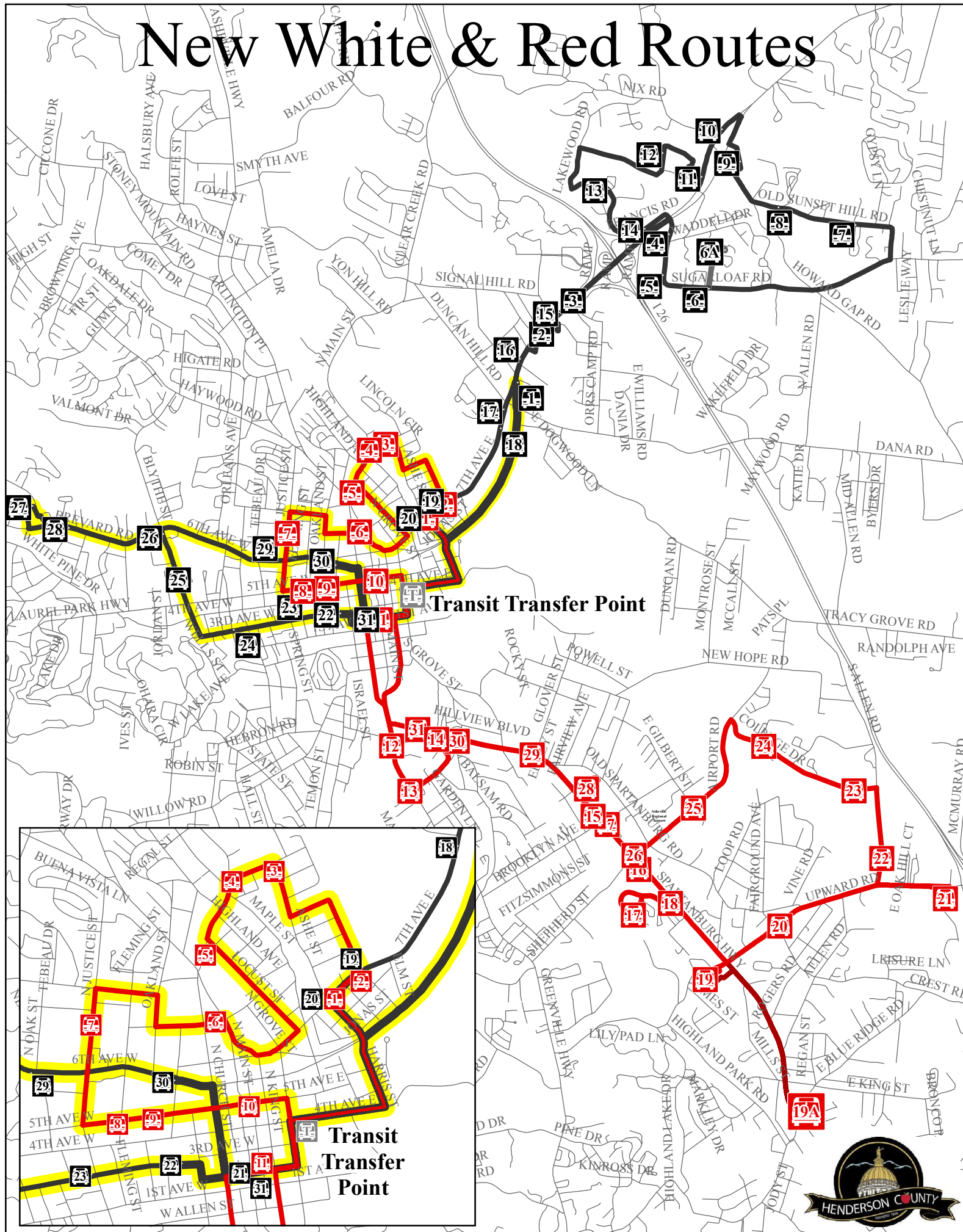
No action is requested as this item is provided for informational purposes.

Suggested Motion:

None suggested.

New White & Red Routes

Existing White & Red Routes



- Bus Route**
- White Route
 - White Route (limited service)
 - Red Route
 - Red Route (limited service)

This map is prepared for the inventory of real property found within this jurisdiction, and is compiled from recorded deeds, plats, and other public records and data. Users of this map are hereby notified that the aforementioned public primary information sources should be consulted for verification of the information contained on this map. Henderson County and the mapping company assume no legal responsibility for the information contained on this map.