

REQUEST FOR BOARD ACTION

**HENDERSON COUNTY
BOARD OF COMMISSIONERS**

MEETING DATE: September 4, 2007
SUBJECT: EMS Accounts Receivable Report
ATTACHMENT: Yes

SUMMARY OF REQUEST:

The attached EMS Accounts Receivable Report is being provided as information for the Board. An aging analysis of accounts receivable and total revenues received to date for the current fiscal year has been added to the report.

The billing process for EMS remains current within a week and bills are being mailed on a daily basis. Staff continues to work diligently on trying to collect outstanding receivables. Over the past two months, Staff's efforts have been concentrated on researching and attempting to locate and contact patients with old account balances or their close relatives. We have determined that a lot of the old account balances still outstanding are uncollectible and have therefore charged them off. A separate file is being kept on these charged off patient accounts for Staff's continued efforts to possibly collect on them.

The oldest accounts are primarily in the private pay category and include patients that either have no insurance at all or owe a balance after insurance has paid. This category also includes patients who have been set up to make monthly payments to satisfy their debt, indigent care patients who have no job or insurance, those we do not have good address or phone number information on or have moved and require further research.

We are accepting credit/debit card payments currently and this method of payment is helping with our collection efforts.

BOARD ACTION REQUESTED:

Request that the Board consider approving the attached EMS Accounts Receivable Report as presented.

Suggested Motion:

I move that the Board of Commissioners approve the EMS Accounts Receivable Report as presented.

EMS ACCOUNTS RECEIVABLE REPORT
Period Ending 8/28/07

		FY2008		
		<u>Ambulance Fee Revenues</u>		
		<u>FY2008</u>	<u>Actual</u>	<u>% Budget</u>
		<u>Budget</u>	<u>To Date</u>	<u>Collected</u>
A/R Balance @ 7/1/07	\$1,241,081.65			
Add: New Charges (1)	513,033.34			
Less: Payments (2)	(347,782.15)	\$1,825,000	\$347,782	19.06%
Insurance contractual adjustments (3)	(85,122.33)			
Uncollectible charge-offs (4)	<u>(298,897.22)</u>			
A/R Balance @ 8/28/07	\$1,022,313.29			

- (1) - new patient charges from 7/1/07 through 8/28/07
- (2) - payments/credits received from 7/1/07 through 8/28/07
- (3) - actual Medicare, Medicaid and other insurance contractual adjustments for charges not owed by patients
- (4) - small account balances and aged outstanding accounts determined to be uncollectible after research and collection efforts

A/R Aging:

<u>Current</u>	<u>31-60</u>	<u>61-90</u>	<u>91-120</u>	<u>121-150</u>	<u>151-180</u>	<u>180+</u>	<u>Total</u>
\$251,847	\$117,954	\$99,434	\$85,198	\$42,032	\$44,898	\$380,950	\$1,022,313
24.64%	11.54%	9.73%	8.33%	4.11%	4.39%	37.26%	100.00%

Bills Mailed: July - Aug

2,472